



BROCHURE

Solutions and Services 2026



Delivering Adaptable,
Resilient, Flexible
Hybrid Cloud Solutions

SOLUTIONS AND SERVICES

Table of Contents

Intelligent Operations

AI Ops Benchmarking Workshop	5
AI Ops Benchmarking Solution	6
AI Ops Intelligence Workshop	7
AI Ops Intelligence Solution	8
AI Outcomes Blueprint Workshop.....	9
AI Outcomes Blueprint Assessment.....	10
Automated Incident Resolution Workshop	11
Automated Incident Resolution Solution	12
Automation Accelerator Workshop.....	13
Automation Accelerator Solution.....	14
Data Cleanliness Workshop	15
Data Cleanliness Solution.....	16
Data Pipeline Health Check Workshop.....	17
Data Pipeline Health Check Solution.....	18
Dependency Mapping Workshop.....	19
Dependency Mapping Assessment.....	20
Environment Reliability Workshop	21
Environment Reliability Assessment	22
Incident Pattern Intelligence Workshop	23
Incident Pattern Intelligence Solution	24
Infrastructure as Code Workshop.....	25
Infrastructure as Code Solution.....	26
Observability Kickstart Workshop.....	27
Observability Kickstart Solution.....	28
Operational Cost Modernization Workshop.....	29
Operational Cost Modernization Solution.....	30
Operational Data Readiness Workshop	31
Operational Data Readiness Assessment.....	32
Policy as Code Workshop	33
Policy as Code Solution	34
Runbook Rationalization Workshop.....	35
Runbook Rationalization Solution.....	36
Telemetry Blueprint Workshop	37
Telemetry Blueprint Assessment	38
Visibility Governance Workshop	39
Visibility Governance Assessment.....	40

SOLUTIONS AND SERVICES

Table of Contents

Networking

Networking Services	42
Accelerating Network Automation	46
Data Center Network Design	47
F5 Big-IP Platform Health Check	48
Mastering Cloud Connectivity Strategies	49
SASE & SSE: Strategy for Common Internet and Access Security	50
SD-WAN Maturity: What's Next for You?	51
Zero Trust Strategies	52

Observability

Observability Assessment	54
--------------------------------	----

Platforms and Systems

Platform and System Services	56
Automated Capacity Provisioning for Mainframe	60
IBM i Performance Analysis for Optimized Operations	61
IBM Z for AI Workshop	62
IBM Z Modernization	63
Open System Cyber Resilience Assessment and Architectural Design	64
Platform Path to Currency	65

Security

Security Services	67
Autonomous Penetration Test Assessment	69
Cloud Security Posture Assessment	70
Cybersecurity Maturity Assessment	71
CMCC Preparedness Services	72
Data Risk Assessment	73
Penetration Testing Services	74
Splunk Health Assessment	75

Program Management

Program Management Services	77
-----------------------------------	----

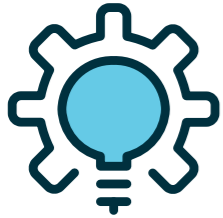


01

Intelligent Operations

WORKSHOP

AI Ops Benchmarking



Measure What Matters.
Compare with Confidence.
Invest Where it Counts.

As expectations for reliability, delivery speed, and cost efficiency rise, many leaders struggle to answer a basic question: Are we actually performing well, or just getting lucky? Without trusted benchmarks, teams lack clarity on where they lead, where they lag, and which gaps truly deserve investment.

Workshop Description

The AI Ops Benchmarking Workshop gives leaders immediate, data-driven insight into how their operations compare to peers and best practices.

The workshop defines a tailored KPI framework, establishes a normalized performance baseline, and compares results across reliability, velocity, and cost posture. The session focuses on identifying the gaps that matter most and separating meaningful improvement opportunities from background noise.

The result is a benchmarked plan based on real data instead of assumptions, and the actions to take next.



Let's understand how your operations truly perform.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Reliability, velocity, and cost KPI framework alignment
- Current-state baseline snapshot and normalization approach
- Peer and best-practice benchmark comparison
- Variance and root-cause hypothesis discussion
- Definition of target thresholds and success criteria
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, DevOps, or SRE
- Observability and AIOps Leads
- FinOps and Cost Management Leaders
- Service Owners and Engineering Managers

Outcomes

- A benchmark preview scorecard comparing performance to peers.
- A defined KPI taxonomy and data ownership model.
- Identified high-impact gaps with root-cause hypotheses.
- A prioritized quick-win plan with initial targets.

Format

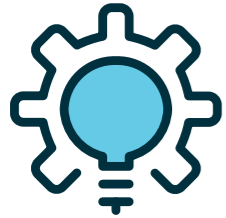
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

AI Ops Benchmarking



Data-Driven Performance
Benchmarking to Focus
Improvement Where It Matters Most.

Without trusted benchmarks, improvement efforts lack focus. Teams may invest heavily but fail to close the gaps that matter most to reliability, speed, or cost efficiency.

Evolving Solutions' AI Ops Benchmarking Solution delivers a rigorous, data-driven comparison against peers and best practices, translating variance into an owned, executable Gap-to-Green plan.

Solution Description

The AI Ops Benchmarking Solution benchmarks your operational reliability, software delivery velocity, and cost posture against peer organizations and industry best practices. Working alongside your team, Evolving Solutions experts define KPIs, normalize data, perform statistically meaningful comparisons, and isolate the gaps that matter most.

The approach culminates in a clear Gap-to-Green plan with target thresholds, owners, and executive-ready reporting to drive ongoing governance and measurable progress.



Let's turn benchmark insights into real improvement. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Benchmark Scorecard:** Side-by-side view of performance versus peers and best practice.
- **Variance Analysis:** Data-backed explanation of performance gaps and root causes.
- **Target Threshold Definition:** Clear definition of what "good" looks like by domain and service tier.
- **Gap-to-Green Plan:** Sequenced initiatives with owners, timelines, and expected KPI lift.
- **Quarterly KPI Pack:** Board- and executive-ready scorecards to track progress over time.

Our Approach

- **Benchmark Definition:** Align on peer sets, KPIs, formulas, and data sources.
- **Data Normalization & Analysis:** Normalize and calculate KPIs across environments and services.
- **Peer Comparison and Validation:** Compare against benchmark ranges and validate findings with SMEs.
- **Planning and Governance:** Build an owned Gap-to-Green plan and quarterly executive review cadence.

Outcomes

- Clear visibility into operational performance versus peers.
- Focused investment on gaps that materially impact outcomes.
- Aligned targets for reliability, velocity, and cost efficiency.
- Improved executive confidence in performance reporting.
- A sustainable benchmarking and governance framework.

Format

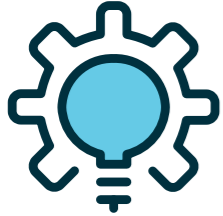
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Data Availability.

WORKSHOP

AI Ops Intelligence



Reduce Alert Noise.
Accelerate Triage.
Apply AI with Confidence.

As IT environments grow more complex, operations teams are overwhelmed by alert noise, slow triage, and limited predictive insight. While AI Ops holds promises, many organizations struggle with where to start, how to validate value, and how to apply AI safely to real production data.

Workshop Description

The AI Ops Intelligence Workshop helps you identify high-value AI Ops use cases and define how to test them responsibly.

The workshop establishes a baseline view of alert noise, correlation gaps, and triage effort. Teams then design practical experiments to evaluate noise reduction, correlation, enrichment, and predictive capabilities with clear success metrics and guardrails.

The result is a plan that turns interest in AI Ops into concrete next steps and measurable outcomes.



Let's identify where AI Ops can deliver real value.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Current-state alert, incident, and triage baseline review
- Identification and prioritization of AI Ops use cases
- Noise reduction and event correlation strategies
- Validation approaches for precision, recall, and missed incidents
- Guardrails for safe AI use in operations
- Operationalization and next-step planning

Recommended Attendees

- SRE, Operations, and Platform Leaders
- Observability and Monitoring Teams
- Service and Application Owners
- Incident and ITSM Managers
- Automation and Runbook Owners

Outcomes

- A prioritized set of high-value AI Ops use cases with baseline insights.
- Defined experiment designs with metrics and guardrails.
- Identified opportunities to reduce noise and improve correlation.
- A plan to operationalize AI Ops capabilities.

Format

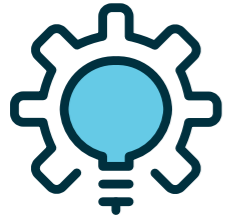
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

AI Ops Intelligence



Hands-On Experimentation
to Measure, Validate, and
Operationalize AIOps

AIOps value cannot be assumed; it must be proven. Without measured impact, teams risk deploying AI that reduces alerts but misses real incidents or introduces new operational risk.

Evolving Solutions' AIOps Intelligence Solution delivers hands-on experimentation using your data to measure, validate, and operationalize AIOps capabilities with confidence.

Solution Description

The AI Ops Intelligence Solution tests and measures real AIOps use cases using a representative slice of your alerts, events, metrics, and topology data. Working alongside your operations teams, Evolving Solutions experts configure models and pipelines, run baseline-versus-tuned experiments, and quantify the impact on noise reduction, correlation accuracy, and MTTR.

This engagement provides clear guidance, with evidence, on which AIOps capabilities to implement first and how to scale them in a controlled, safe way.



Let's reduce noise and operationalize AI with confidence. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **AI Ops Use Case Experimentation:** Noise reduction, correlation, enrichment, anomaly detection, and prediction.
- **Measured Impact Analysis:** Quantified lift compared to baseline operations.
- **Operationalization Plan:** Integration points, guardrails, workflows, and ownership.
- **AI Ops Experiment Workbook:** Documented setup, configurations, results, and learnings.
- **Scale-Ready Backlog:** Prioritized roadmap for phased rollout across teams and environments.

Our Approach

- **Use Case Selection and Data Preparation:** Define goals, KPIs, and prepare a representative data slice.
- **Modeling and Experiments:** Configure, tune, and validate AIOps models against real scenarios.
- **Measurement and Validation:** Compare baseline and tuned results for precision, recall, and MTTR impact.
- **Operationalization and Roadmap:** Translate results into deployment plans and a scalable backlog.

Outcomes

- Measurable reduction in alert noise without losing critical signals.
- Improved event correlation and faster incident triage.
- Evidence-based confidence in AIOps effectiveness.
- Clear guardrails to apply AI safely in production operations.
- A phased, scalable roadmap to expand AIOps adoption.

Format

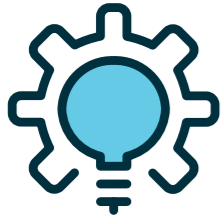
Hybrid Delivery (Onsite or Virtual).

Timeframe

3 Weeks, Based on Scope and Data Complexity.

WORKSHOP

AI Outcomes Blueprint



Align to Business Outcomes.
Prioritize AI Investments.
Validate What's Possible.

As pressure to adopt AI grows, many organizations struggle to connect experimentation to real business outcomes. Disconnected use cases, unclear feasibility, and data or governance constraints often prevent AI initiatives from progressing beyond pilots.

Workshop Description

The AI Outcomes Blueprint Workshop is designed to help leaders align AI investments directly to measurable business outcomes.

The workshop establishes a shared understanding of business priorities, identifies candidate AI use cases, and evaluates each for value and feasibility across data, model, platform, and governance dimensions. The session focuses on separating aspirational ideas from initiatives that can realistically deliver impact with current capabilities.

The result is clear alignment on where AI can deliver value today, what challenges need to be addressed, and which actions should be prioritized next through the full AI Outcomes Blueprint Assessment.



Let's align AI investments to real business outcomes. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Definition of priority business outcomes and success metrics
- Identification and shortlisting of potential AI use cases
- Value versus feasibility scoring across candidate use cases
- Assessment of data readiness, quality, and availability
- Model approach considerations (ML, LLM, hybrid)
- Governance, risk, and operating-model guardrails

Recommended Attendees

- CTO
- Chief Data or AI Officer
- VP Engineering or Digital Transformation
- Business Unit Leaders
- Data Science and ML Leaders
- Platform, Architecture, and Risk Representatives

Outcomes

- Prioritized AI use case list aligned to business outcomes.
- Visibility into feasibility constraints and readiness gaps.
- Identified quick-win AI initiatives and pilot candidates.
- Draft 90-day AI action plan with owners.
- Executive-ready summary with recommended next steps for the AI Outcomes Blueprint.

Format

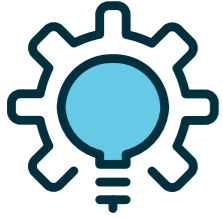
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

AI Outcomes Blueprint



Connect AI to Value.
Reduce Execution Risk.
Scale with Confidence.

Pursuing AI without a clear value, feasibility, and governance plan often results in stalled pilots and lost momentum. Sustainable AI success requires deliberate outcome-driven planning.

Evolving Solutions' AI Outcomes Blueprint Assessment translates business goals into an executable AI value plan, aligned to enterprise data, platform, and risk realities.

Assessment Description

The AI Outcomes Blueprint Assessment helps organizations identify where AI can deliver measurable value, determine what is feasible with current capabilities, and define how to move from pilot to production. Working with business, data, and technology leaders, Evolving Solutions experts prioritize use cases, evaluate feasibility, design pilots, and build the roadmap needed to scale AI responsibly.

The assessment provides a set of pilots, a quantified benefits case, and a roadmap leaders can act on with confidence.



**Let's turn AI ambition into an actionable value plan.
Contact Evolving Solutions to discuss this assessment.**

Capabilities Delivered

- AI Use-Case Portfolio
- Feasibility Assessment
- Target AI Architecture
- Pilot Design, Benefits Case, and AI Roadmap

Our Approach

- **Outcomes and Prioritization:** Align AI opportunities to measurable business goals.
- **Feasibility and Architecture:** Validate readiness and define target-state design.
- **Pilot Design:** Build measurable, governable pilots.
- **Value and Roadmap:** Quantify benefits and define scale strategy.

Recommended Attendees

- Executive and Business Leaders
- IT and Enterprise Architects
- Data and AI Teams
- Infrastructure and Platform Engineers
- Application and Service Owners
- Security and Governance Leaders
- Operations Managers and Product Owners

Outcomes

- Clear alignment between AI initiatives and business value.
- Reduced risk of failed AI investments.
- Faster transition from pilot to production.
- A scalable, governed AI roadmap.

Format

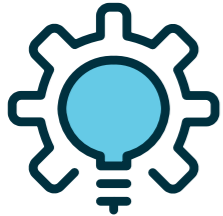
Hybrid Delivery (Onsite or Virtual).

Timeframe

3 Weeks, Based on Scope and Use-Case Complexity.

WORKSHOP

Automated Incident Resolution



Reduce Resolution Time.
Eliminate Repetitive Toil.
Restore Services Faster.

As IT environments grow more complex, incident response often relies on manual execution under pressure. Teams repeat the same recovery steps across incidents, leading to slower resolution, inconsistent outcomes, and increasing on-call burnout. While automation offers clear promise, many organizations struggle to apply it safely during live incidents.

Workshop Description

The Automated Incident Resolution Workshop is a hands-on, facilitated session designed to help teams identify where safe, effective incident automation will deliver the most impact.

Led by Evolving Solutions automation experts, the workshop analyzes current incident patterns, defines what “safe automation” looks like across severity levels, and prioritizes high-value use cases. The session focuses on aligning technical improvements with operational realities and business priorities.

The result is an actionable roadmap for moving from manual, reactive incident response to trusted automated remediation that’s ready for production use.



Let’s restore services faster through trusted automation. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Incident pattern and on-call toil analysis
- Identification and prioritization of automatable incident scenarios
- MTTA, MTTD, and MTTR baseline review
- Automation safety guardrails, validation, and rollback strategies
- Impact, ROI, and success metric definition
- Ownership, alignment, and next-step planning

Recommended Attendees

- CIO / CTO
- VP or Director Engineering
- Platform, Cloud, or Infrastructure Lead
- SRE, Operations, and Incident Management Leads
- DevOps, Observability, and ITSM Teams

Outcomes

- A prioritized set of high-value incident automation candidates.
- A baseline of current incident response performance and operational toil insights.
- Defined guardrails for safe and scalable automation by incident severity.
- A roadmap for turning workshop findings into production automation that improves results.

Format

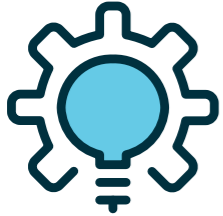
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Automated Incident Resolution



Safe, Governed Automation for Faster, More Consistent Incident Recovery

As IT environments grow more complex, incident volume and operational pressure continue to rise. Despite mature monitoring and ITSM tools, most incident response still relies on manual execution, running the same recovery steps repeatedly under stress, increasing resolution time, risk, and on-call burnout.

Evolving Solutions' Automated Incident Resolution Solution transforms repetitive, manual incident response into safe, production-ready automation, reducing resolution times while building a scalable foundation for confident, governed automation.

Solution Description

The Automated Incident Resolution Solution is a comprehensive, hands-on engagement that helps organizations safely automate common incident response actions and measurably reduce MTTA, MTTD, and MTTR. The engagement begins with structured incident analysis, use case selection, and guardrail definition, then moves directly into building, testing, and piloting real automations in production environments.

Working with operations and on-call teams, Evolving Solutions experts design and deploy incident automations with validation, rollback, and auditability baked in. The result is faster recovery, reduced manual toil, and increased trust in automation-under real incident conditions.



Let's automate incident response and reduce recovery time. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Incident Automation Scoping and Prioritization:** Identify high-value, repeatable incidents for safe automation.
- **Production-Ready Remediation Automations:** Build and deploy 2-3 incident automations integrated with monitoring, ITSM, and alerting tools.
- **Safety-First Guardrails:** Define pre-checks, validation, rollback, and escalation paths by severity and service tier.
- **Build, Test, and Pilot:** Validate automations through lower environments and supervised production pilots.
- **Measured Impact:** Capture before-and-after metrics for MTTA, MTTD, MTTR, and toil reduction.
- **Runbooks and Scale-Out Planning:** Deliver operator-ready runbooks and a roadmap for expanding automation.

Our Approach

- **Discovery and Incident Analysis:** Review incident history to identify patterns, toil drivers, and automation candidates.
- **Use Case Selection and Guardrails:** Define success criteria, KPIs, safety controls, and integration points.
- **Build and Integration:** Wire automations into observability, ITSM, and response workflows.
- **Testing and Validation:** Conduct lower-environment testing, UAT with on-call teams, and supervised execution.
- **Pilot and Handoff:** Pilot automations in production, measure outcomes, finalize runbooks, and deliver a scale-out plan.

Outcomes

- Faster, more consistent incident resolution with reduced MTTA, MTTD, and MTTR.
- Fewer manual steps and reduced on-call toil.
- Safer recovery through validated automation with rollback controls.
- Increased confidence in automation during real incidents.
- A clear roadmap for scaling automated response.

Format

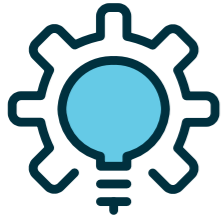
Hybrid Delivery (Onsite or Virtual).

Timeframe

4 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Automation Accelerator Workshop



Identify.
Prioritize.
Automate.

Manual IT processes slow delivery, introduce risk, and limit scale. Many organizations know automation is critical, but struggle to identify where to start or how to move from pilots into production.

Workshop Description

The Automation Accelerator Workshop is a working session designed to give your team clarity and confidence to move forward with automation.

This workshop combines strategic guidance with practical execution. Participants will identify high-value automation opportunities, map and baseline current processes, and build a prioritized, actionable backlog aligned to business outcomes.

The result is a clear, actionable path from manual work to production-ready automation.



Let's turn manual processes into a prioritized plan. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Identify and map high-value automation opportunities
- Analyze current-state effort, risk, and bottlenecks
- Evaluate automation tools and implementation approaches (APIs, Ansible, Terraform)
- Design structured workflows, guardrails, and governance
- Prioritize initiatives using a business-value framework
- Establish ownership, KPIs, and next steps

Recommended Attendees

- CIO / CTO
- VP / Head of IT Operations, Infrastructure, or Cloud
- Developers and DevOps Engineers
- Automation and DevOps Leads
- Operations and Platform/Infrastructure Teams
- IT Decision-Makers and Process Owners

Outcomes

- A prioritized backlog of automation opportunities with clear ownership and success criteria.
- Baseline visibility into manual effort and operational inefficiencies.
- A practical framework for implementing and scaling automation.
- An executive-ready roadmap to move from manual processes to production execution.

Format

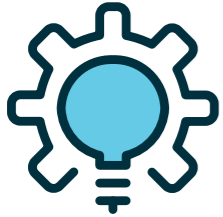
Onsite or Virtual

Timeframe

Half Day (4-6 Hours)

SOLUTION

Automation Accelerator Solution



Structured Coaching.
Real Automations.
Skills That Stay.

Many organizations recognize the value of automation but struggle to turn intent into real production outcomes. Manual IT processes continue to slow delivery, introduce risk, and consume valuable team capacity, especially in complex hybrid environments. Without a structured approach, automation efforts often stall as tools, pilots, or isolated scripts that never scale.

Evolving Solutions' Automation Accelerator Solution addresses this execution gap by transforming manual IT work into reliable, production-ready automations while building the skills, standards, and confidence teams need to scale automation independently.

Solution Description

The Automation Accelerator solution enables organizations to move from manual processes to production-ready automation in weeks, not months. It includes upfront scoping and prioritization, followed by hands-on execution with Evolving Solutions automation experts who work directly alongside your team to design, build, test, and deploy automations in real environments.

This approach delivers immediate productivity gains while establishing repeatable practices, automation standards, and internal capability. Teams gain the ability to manage and expand automation on their own, improving speed, efficiency, and reliability.



Let's turn manual work into production-ready automation. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Automation Opportunity Scoping and Prioritization:** Identify high-impact automation targets aligned to operational and business outcomes.
- **Production-Ready Automation Delivery:** Builds real automations with expert oversight.
- **Repeatable Standards and Templates:** Establish patterns that enable consistent, scalable automation.
- **Skills and Capability Enablement:** Build internal expertise to operate, maintain, and extend automation independently.
- **Automation Roadmap:** Develop a 30/60/90 day plan to guide continued automation expansion.

Our Approach

- **Discovery and Prioritization:** Assess manual processes, operational friction, and automation to identify high-value automation opportunities.
- **Solution Design:** Define automation scope, success criteria, ownership, and standards.
- **Build and Deploy:** Guide building, testing, and deploying of automations in production environments.
- **Enablement and Knowledge Transfer:** Equip teams with the skills and patterns required to automate independently.
- **Review and Roadmap:** Deliver results review, lessons learned, and a plan for sustained automation growth.

Our Approach

- Production ready automations deployed in live environments, delivering immediate operational value.
- Reduced manual effort, operational risk, and human error across targeted processes.
- Faster time to automation impact and improved operational efficiency.
- Teams positioned to scale automation independently with a roadmap for ongoing improvement.

Format

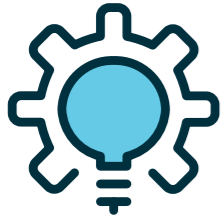
Hybrid Delivery (Onsite or Virtual).

Timeframe

4 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Data Cleanliness



Assess Data Quality.
Identify Root Issues.
Prioritize Fixes.

Poor data quality quietly undermines analytics, reporting, AI initiatives, and day-to-day operations. Duplicate records, missing fields, schema drift, and inconsistent standards create rework, erode trust, and force teams into manual cleanup instead of value creation.

Workshop Description

The Data Cleanliness Workshop quickly identifies where data quality breaks down and define exactly how to fix it.

The workshop establishes a shared baseline of data cleanliness, selects one high-impact focus area, and builds a prioritized set of actionable data quality rules.

The result is measurable understanding of current data quality and a focused plan to move from reactive cleanup to proactive data quality management.



Let's identify and fix your biggest data quality issues.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Data quality baseline across key dimensions (completeness, accuracy, consistency, validity, timeliness, uniqueness)
- Identification of top data quality issues and root causes
- Focus area selection for hands-on implementation
- Definition of validation, cleansing, and monitoring rules
- Prioritization using impact-versus-effort scoring
- Ownership, operating model, and next-step planning

Recommended Attendees

- Data Engineering and Analytics Leads
- Data Engineers, Analysts, and ML Engineers
- Data Governance and Stewardship Roles
- Platform or Data Operations Leaders
- Business Stakeholders reliant on analytics and reporting

Outcomes

- A quantified baseline of data cleanliness.
- A defined focus area for immediate improvement.
- A prioritized set of data quality rules with owners.
- Defined monitoring and alerting approaches for key datasets.
- A path toward sustained data quality improvement.

Format

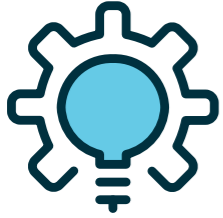
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Data Cleanliness



Strategy and Implementation for Trustworthy, Governed Data Quality.

Without clean, trustworthy data, organizations struggle to make confident decisions, scale AI initiatives, or reduce manual rework. Fixing data quality requires both strategy and hands-on execution.

Evolving Solutions' Data Cleanliness Solution defines the target-state cleanliness strategy and delivers hands-on implementation of a fully operational data quality solution within a client-selected focus area.

Solution Description

The Data Cleanliness Solution reviews your current data quality landscape, defines enterprise-grade cleanliness standards, and implements automated validation, cleansing, and monitoring in a selected environment, system, or process. Working with your team, Evolving Solutions experts deliver both a strategic foundation and a live, operational solution.

This engagement delivers a fully implemented data cleanliness capability in the chosen focus area, supported by governance, quality gates, and a phased rollout plan for the broader data estate.



Let's improve data quality and restore trust in your data. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Data Cleanliness Strategy and Objective Alignment:** Quality requirements aligned to business outcomes, SLAs, and compliance needs.
- **Data Quality Reference Architecture:** End-to-end design from ingestion through validation, cleansing, monitoring, and consumption.
- **Data Quality Rules and Standards:** Implementation-ready validation and cleansing logic.
- **Monitoring and Alerting Framework:** Automated detection of data quality issues and drift.
- **Hands-On Implementation:** Fully operational data cleanliness solution in the client-selected focus area.
- **Governance and Operating Model:** Ownership, quality gates, and continuous improvement processes.
- **90-Day Improvement and Rollout Plan:** Sequenced roadmap to extend cleanliness across the estate.

Our Approach

- **Objectives and Inventory:** Baseline current data quality and align on success criteria.
- **Gaps and Standards Definition:** Design quality rules, policies, and monitoring.
- **Implementation:** Deploy and operationalize data cleanliness controls in the chosen focus area.
- **Governance and Rollout:** Establish ownership and phased expansion plan.

Outcomes

- Increased trust and confidence in analytics and reporting.
- Reduced manual data cleanup and reprocessing effort.
- Fewer data-related incidents and downstream failures.
- A scalable, governed data quality framework.

Format

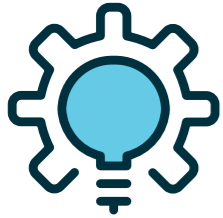
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Focus Area.

WORKSHOP

Data Pipeline Health Check



Assess Pipeline Health.
Identify Bottlenecks.
Prioritize Stabilization.

Data and ML pipelines are often business-critical yet fragile. Failures, latency spikes, upstream dependency issues, and poor observability quietly erode trust, increase toil, and delay decision-making. Without a clear view of pipeline health, teams are left reacting to incidents instead of systematically improving reliability.

Workshop Description

The Data Pipeline Health Check Workshop helps teams quickly understand the current health of their most critical data pipelines.

The workshop establishes a shared inventory of pipelines and critical paths, evaluates pipeline health across availability, latency, and data quality, and surfaces early failure patterns and bottlenecks. The session focuses on identifying where fragility exists today and where targeted stabilization efforts will have the greatest impact.

The result is a prioritized view of pipeline risk and reliability, along with the next steps toward a full Data Pipeline Health Check engagement.



**Let's uncover pipeline risks and stability gaps.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Pipeline inventory and critical-path identification
- Baseline health review across availability, latency, and data quality
- Early failure pattern and risk hypothesis discussion
- Dependency, change, and observability gap identification
- Prioritization of stabilization opportunities
- Definition of target SLA/SLO guardrails and next steps

Recommended Attendees

- CTO
- VP Engineering, VP Data or ML
- Head of Data Engineering, Platform, or SRE
- Data and ML Pipeline Owners
- Observability and Operations Leads
- On-Call Engineers and Service Owners

Outcomes

- A baseline view of data pipeline health and critical paths.
- Visibility into top failure patterns and performance bottlenecks.
- Identified dependency and observability gaps.
- A prioritized quick win plan to stabilize pipelines with next steps toward a full Data Pipeline Health Check engagement.

Format

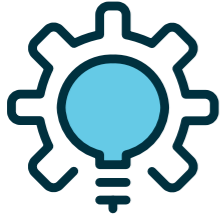
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Data Pipeline Health Check



Rigorous Assessment of Pipeline Reliability, Performance, and Resiliency.

Without clear visibility into pipeline health, organizations continue to experience recurring failures, slow recovery, and mounting operational toil. Stabilizing pipelines requires targeted analysis and actionable fixes, not guesswork.

Evolving Solutions' Data Pipeline Health Check Solution delivers a rigorous, data-driven assessment of pipeline reliability, performance, and resiliency, translating findings into an owned, executable stabilization plan.

Solution Description

The Data Pipeline Health Check Solution evaluates the reliability and performance of your batch and streaming data pipelines. Working with your team, Evolving Solutions experts catalog pipelines, analyze failure patterns and latency bottlenecks, assess dependencies and observability gaps, and produce clear health scores with prioritized remediation actions.

The engagement culminates in updated runbooks, right-sized SLA/SLO recommendations, and a 90-day stabilization plan to reduce incidents, improve reliability, and restore confidence in data delivery.



Let's stabilize pipelines and restore trust in your data. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Pipeline Health Scoring:** Clear scoring across availability, latency, data quality, and SLA alignment.
- **Failure Pattern Analysis:** Identification of chronic failures, bottlenecks, and upstream/downstream risks.
- **Dependency Risk Assessment:** Visibility into critical paths, single points of failure, and change impacts.
- **Observability Gap Review:** Identification of missing logs, metrics, traces, and alerts.
- **Updated Runbooks:** Normalized operational documentation to reduce MTTR.
- **SLA/SLO Recommendations:** Right-sized targets aligned to business criticality.
- **90-Day Stabilization Plan:** Sequenced remediation roadmap with ownership and milestones.

Our Approach

- **Pipeline Cataloging and Mapping:** Identify pipelines, owners, and critical paths.
- **Deep Health Analysis:** Analyze failures, latency, dependencies, and observability.
- **Scoring and Fix Definition:** Quantify health and prioritize remediation actions.
- **Planning and Readout:** Deliver runbooks, SLA/SLO guidance, and a stabilization roadmap.

Outcomes

- Reduced pipeline failures and reprocessing.
- Improved latency and predictability of data delivery.
- Faster incident detection and recovery.
- Reduced operational toil for data and ops teams.
- Increased trust in data and ML outputs.

Format

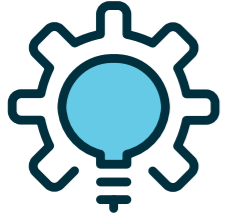
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Pipeline Complexity.

WORKSHOP

Dependency Mapping



Expose Hidden Dependencies.
Reduce Change Risks.
Accelerate Root Cause Analysis.

In complex hybrid and cloud environments, incidents and changes often trigger cascading impacts that are difficult to predict or diagnose. Incomplete or outdated service maps, fragmented telemetry, and manual dependency tracking slow root cause analysis and increase operational and change risk.

Workshop Description

The Dependency Mapping Workshop is designed to help teams understand their current dependency visibility and identify where gaps create risk across incidents, changes, and automation efforts.

The workshop evaluates how dependencies are discovered, mapped, and used today, assesses readiness for AI Ops-driven use cases, and surfaces high-impact opportunities to improve dependency clarity. The workshop focuses on turning fragmented dependency data into reliable, usable insight.

The result is a quick-win plan that shows dependency blind spots and the steps needed to build accurate, AI-ready dependency mapping.



**Let's uncover hidden dependencies and reduce risk.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Current-state dependency discovery and mapping review
- Dependency completeness, accuracy, and staleness assessment
- Telemetry sources supporting dependency inference
- Impact of dependency gaps on incident triage and change risk
- AI Ops readiness for event correlation and root cause analysis
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, DevOps, or SRE
- Observability and AI Ops Leads
- Cloud, Infrastructure, and Application Architects
- Network and Security Operations Leaders

Outcomes

- A dependency visibility maturity snapshot benchmarked against peers.
- A defined scope of in-scope systems and critical dependency scenarios.
- Identified gaps, blind spots, and dependency-related risks.
- A prioritized quick-win plan to improve root cause analysis, reduce alert noise, and outline the next steps toward the Dependency Mapping Assessment.

Format

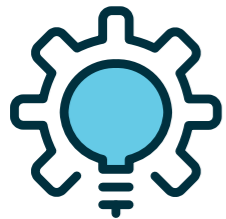
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

Dependency Mapping



Map Dependencies.
Strengthen Operations.
Enable AI-Ready Insight.

Without accurate dependency understanding, organizations struggle with slow root cause analysis, noisy alerts, and high-risk changes. Dependency data exists, but is often incomplete, outdated, or unsuitable for automation and AI-driven operations.

Evolving Solutions' Dependency Mapping Assessment delivers a complete, accurate, and AI-ready dependency model that improves incident response, change confidence, and operational insight across the enterprise.

Assessment Description

The Dependency Mapping Assessment maps and analyzes application, service, infrastructure, network, and integration dependencies across the enterprise.

Building on workshop insights or existing initiatives, Evolving Solutions experts work with your team to assess current dependency quality, identify gaps and risks, and design a future-state dependency architecture capable of supporting AI Ops, automation, and advanced root cause analysis.

The assessment delivers immediate operational improvements with a clear roadmap to modernize and sustain dependency visibility at scale.



**Let's build an AI-ready dependency foundation.
Contact Evolving Solutions to discuss this assessment.**

Topics Covered

- Application, Service, and Infrastructure Dependency Mapping
- Dependency Quality and AIOps Readiness Validation
- Gap and Risk Identification
- Future-State Dependency Architecture Design
- Modernization Roadmap and Executive Briefing with immediate wins and longer-term improvements

Our Approach

- **Kickoff and Intake:** Align on goals, scope, systems, and success criteria
- **Current-State Assessment:** Analyze existing maps, CMDBs, telemetry, and processes
- **Quality and Readiness Evaluation:** Assess dependency data against AI Ops use cases
- **Future-State Design:** Define modernized dependency architecture and governance
- **Roadmap and Handoff:** Deliver actionable roadmap and executive readout

Recommended Attendees

- IT Directors and Operations Managers
- Enterprise and Solutions Architects
- Infrastructure and Network Engineers
- CMDB and Configuration Management Owners
- AIOps and Automation Leaders

Outcomes

- A complete and accurate dependency map across critical systems.
- Faster, more reliable root cause analysis and incident triage.
- Reduced alert noise and improved incident triage.
- Increased confidence in change impact analysis.
- An AI-ready foundation for advanced operations and automation.

Format

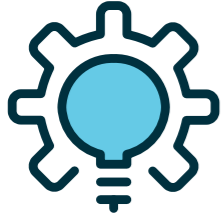
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Environment Reliability



Assess Reliability Risks.
Identify System Weaknesses.
Prioritize Stability.

Recurring outages, service degradations, and change-induced incidents are rarely caused by a single failure. More often, they stem from systemic reliability gaps across environments, platforms, dependencies, and operational processes. Without a clear, shared view of reliability risk, teams stay reactive and struggle to improve uptime and customer experience.

Workshop Description

The Environment Reliability Workshop helps teams quickly understand their current reliability posture and identify the actions that will deliver the greatest stability gains.

The workshop establishes a reliability baseline across environments and services, surfaces recurring failure patterns and systemic risks, and prioritizes high-impact improvements.

The result is a structured view of reliability risk and a prioritized set of actions to improve stability, resilience, and service confidence with next steps toward the Environment Reliability Assessment.



**Let's improve reliability confidence in your environments.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Environment and service inventory with dependency mapping
- Reliability baseline metrics (availability, MTTR, MTBF, change success rate)
- Identification of recurring outage, degradation, and instability patterns
- Change-induced incident and failure propagation analysis
- Evaluation of resilience controls (HA, DR, capacity, observability)
- Prioritization of quick-win reliability improvements

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, Infrastructure, or SRE
- Application and Service Owners
- Reliability Engineers and Cloud Architects
- Operations and Change Management Leads

Outcomes

- A baseline view of environment reliability and risks.
- Identified systemic risks and failure patterns.
- An executive summary with a prioritized reliability improvements and next steps toward the Environmental Reliability Assessment.

Format

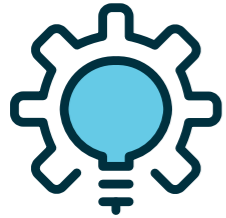
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

Environment Reliability



Reduce Outages.
Improve System Resilience.
Deliver Reliable Experiences.

Without a coordinated reliability view, organizations struggle with recurring incidents, fragile environments, and unpredictable service health. Sustainable reliability requires structured assessment and prioritized action.

Evolving Solutions' Environment Reliability Assessment delivers a comprehensive, data-driven evaluation of environment stability and resilience, translating findings into an executable reliability roadmap.

Assessment Description

The Environment Reliability Assessment evaluates the reliability, stability, and resilience of enterprise environments across infrastructure, platforms, applications, networks, and operational processes. Through incident history analysis, failure mode evaluation, change impact review, and architectural assessment, Evolving Solutions identifies the root causes of instability and designs resilient patterns aligned to business-critical KPIs.

The assessment provides a future-state reliability architecture, prioritized roadmap, and 90-day action plan to measurably improve uptime and reduce operational toil.



Let's strengthen reliability across your critical environments. Contact Evolving Solutions to discuss this assessment.

Capabilities Delivered

- Environment Reliability Scorecards
- Incident and Failure Mode Analysis
- Change Reliability Review
- Future-State Reliability Architecture
- Governance, Roadmap, and 90-Day Action Plan

Our Approach

- **Kickoff and Intake:** Align on in-scope environments, services, and reliability objectives.
- **Current-State Assessment:** Analyze incidents, changes, metrics, and architectural weak points.
- **Failure Mode and Resilience Analysis:** Identify how failures occur and where controls should be strengthened.
- **Future-State Design:** Define reliability architecture, standards, and governance.
- **Roadmap and Executive Readout:** Deliver a prioritized improvement plan and leadership briefing.

Recommended Attendees

- IT Directors and Operations Managers
- Infrastructure and Platform Engineers
- SRE and Operations Leads
- Change and Release Managers
- Application and Service Owners

Outcomes

- Reduced outages and improved system stability.
- Improved MTTR, MTBF, and change success rates.
- Clear ownership for reliability practices.
- Stronger resilience across infrastructure, platforms, and services.
- A scalable foundation for consistent, predictable operations.

Format

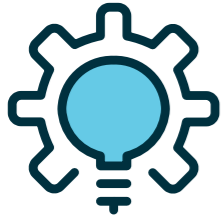
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Incident Pattern Intelligence



Expose Repeat Incidents
Reduce Operational Toil.
Eliminate Root Causes.

Many organizations invest heavily in monitoring and incident response, yet continue to experience the same incidents again and again. Without clear insight into recurring patterns, change correlations, and operational toil, teams remain stuck reacting instead of preventing issues.

Workshop Description

The Incident Pattern Intelligence Workshop helps teams quickly understand why incidents keep recurring and where to focus improvement first.

The workshop establishes a shared incident taxonomy, reviews recent incident history, and surfaces recurring patterns, hotspots, and early correlations across incidents, changes, deployments, and alert noise.

The result is a plan that identifies the causes of repeat incidents and lays out clear priorities and next steps to fix them.



**Let's turn incident patterns into actionable improvement.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Incident taxonomy alignment and baseline metrics review
- Identification of recurring patterns and chronic incident hotspots
- Early correlations between incidents, changes, and deployments
- Alert noise and operational toil contributors
- Prioritization of fixes across monitoring, automation, and process
- Definition of guardrails and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, DevOps, or SRE
- Operations and Monitoring Leads
- ITSM and Incident Management Leaders
- Service Owners and On-Call Representatives

Outcomes

- A fact-based view of recurring incident patterns and hotspots.
- A standardized incident taxonomy across teams.
- Identified correlations between incidents, changes, and alert noise.
- A prioritized quick-wins plan to fix backlog with stabilization actions.

Format

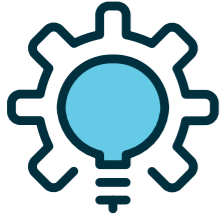
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Incident Pattern Intelligence



Evidence-Based Analysis to Reduce Repeat Incidents and Operational Toil.

Without evidence-based insight, repeat incidents persist. Teams remain reactive, invest in the wrong fixes, and struggle to meaningfully reduce incident volume or MTTR.

Evolving Solutions' Incident Pattern Intelligence Solution turns incident, change, and alert history into a clear, owner-ready stabilization plan that reduces repeat failures and operational toil.

Solution Description

The Incident Pattern Intelligence Solution analyzes 12–18 months of incident, problem, change, deploy, and alert data to uncover the patterns driving repeat incidents.

Working alongside your team, Evolving Solutions experts will help you establish unified taxonomy, quantify hotspots and correlations, and convert findings into prioritized, actionable fixes across monitoring, automation, and process.

This solution delivers both immediate stabilization actions and a longer-term foundation for reduced incident volume, faster recovery, and improved operational confidence.



Let's eliminate repeat failures and stabilize operations. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Incident Pattern and Hotspot Analysis:** Clear visibility into recurring themes, failure modes, and concentration areas.
- **Correlation Insights:** Evidence-based links between incidents and changes, deployments, environments, or alert sources.
- **Noise and Toil Quantification:** Measured impact of alert noise and repetitive manual work.
- **Actionable Fix Recommendations:** Concrete monitoring, automation, and process improvements with acceptance criteria.
- **Owner-Ready Backlog:** Prioritized remediation backlog using RICE scoring.
- **90-Day Stabilization Plan:** Sequenced roadmap with owners and expected KPI improvements.

Our Approach

- **Data Acquisition and Taxonomy Alignment:** Normalize incident, change, and alert data into a unified model.
- **Pattern Discovery and Correlation:** Identify trends, seasonality, hotspots, and drivers.
- **Fix Definition and Prioritization:** Translate insights into executable remediation actions.
- **Planning and Executive Readout:** Deliver a clear backlog and 90-day action plan for leadership alignment.

Outcomes

- Reduced repeat incidents and operational noise.
- Faster root cause identification and recovery.
- Improved change confidence through data-driven insights.
- A prioritized stabilization roadmap with measurable impact.
- Measurable reduction in incident volume and MTTR.

Format

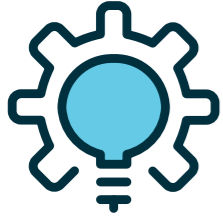
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Data Availability.

WORKSHOP

Infrastructure as Code



Standardize Provisioning.
Reduce Drift.
Deliver Infrastructure Faster.

As cloud and platform environments grow, many organizations still rely on tickets, scripts, and console-based changes to provision infrastructure. This approach slows delivery, introduces configuration drift, creates inconsistent environments, and complicates audits. While Infrastructure as Code (IaC) is widely adopted, teams often struggle to define standards, guardrails, and a clear starting point.

Workshop Description

The Infrastructure As Code Workshop helps teams identify where Infrastructure as Code will deliver the most immediate value and how to implement it safely and consistently.

The workshop establishes a baseline of current provisioning practices, identifies high-value Infrastructure as Code targets, and designs an initial repository, module, and pipeline patterns. The session focuses on aligning infrastructure automation with security, compliance, and cost objectives while maintaining delivery velocity.

The result is a plan for moving from manual provisioning to a standardized, policy-driven Infrastructure as Code foundation.



**Let's identify where IaC will deliver the fastest value.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Current-state provisioning and drift analysis
- Identification and prioritization of high-value IaC targets
- Repository, module, and environment design patterns
- CI/CD plan-to-apply workflows and approval models
- Policy guardrails, drift detection, and exception handling
- Ownership, operating model, and next-step planning

Recommended Attendees

- CIO / CTO
- VP Infrastructure, Cloud, or Platform Engineering
- Platform, Infrastructure, and DevOps Leads
- Security, GRC, and FinOps Stakeholders
- Cloud and Enterprise Architects

Outcomes

- A prioritized set of high-value IaC targets with baseline provisioning insights.
- Defined architecture patterns for modules, pipelines, and environments.
- Established guardrails for policy enforcement and drift control.
- A plan to transition to a standardized, policy-driven IaC foundation.

Format

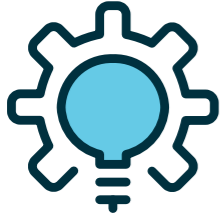
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Infrastructure as Code



A Secure, Repeatable IaC Foundation for Faster, Safer Infrastructure Delivery.

Manual infrastructure provisioning creates risk, inconsistency, and delay. Without a standardized, policy-guarded approach, teams struggle with drift, slow delivery, and limited auditability as environments scale.

Evolving Solutions' Infrastructure as Code Solution establishes a secure, repeatable IaC foundation that accelerates provisioning, enforces standards, and enables safe, auditable change across environments.

Solution Description

The Infrastructure as Code (IaC) Solution delivers a working IaC foundation for one prioritized environment or platform slice. Building on workshop outcomes or existing priorities, Evolving Solutions experts work alongside your team to design and implement repositories, reusable modules, CI/CD pipelines, and policy gates that enforce security, compliance, and cost controls from day one.

This replaces manual processes with version-controlled, automated infrastructure delivery that is faster, more consistent, and easier to scale.



Let's establish the IaC foundation you need to scale. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **IaC Foundation and Repository Design:** Establish standardized structure, environments, and state management.
- **Reusable Modules:** Build core modules aligned to security, tagging, and architectural standards.
- **CI/CD Pipelines with Guardrails:** Implement plan-to-apply workflows with approvals and auditability.
- **Policy Enforcement and Drift Detection:** Prevent non-compliant changes and detect drift automatically.
- **Operating Model and Enablement:** Define ownership, workflows, and usage patterns.
- **Roadmap for Scale:** Develop a clear 30/60/90-day plan to expand IaC adoption safely.

Our Approach

- **Discovery and Design:** Align on scope, control objectives, and target architecture.
- **Build and Integrate:** Implement repositories, modules, pipelines, and policy checks.
- **Validate and Pilot:** Deploy a scoped baseline to validate end-to-end workflows.
- **Handoff and Enablement:** Deliver documentation, runbooks, and team walkthroughs.
- **Roadmap and Scale:** Define next-wave expansion with owners and success metrics.

Outcomes

- Faster, standardized, and consistent infrastructure provisioning.
- Reduced configuration drift and rework.
- Enforced standards for security, tagging, and compliance.
- Improved audit readiness and visibility.
- A scalable IaC operating model supporting growth.

Format

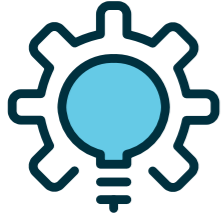
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Observability Kickstart



Reduce Blind Spots.
Cut Alert Noise.
Build Operational Confidence.

As modern platforms grow in complexity, teams often struggle with blind spots, noisy alerts, and dashboards that lack clear context. While observability tools may be in place, signals are incomplete, alerts fire without context, and on-call teams lack confidence during incidents.

Workshop Description

The Observability Kickstart Workshop helps establish clear, actionable visibility for a priority service or platform.

The workshop evaluates current visibility maturity, defines golden signals and draft service level objectives (SLOs), and identifies the most impactful improvements across instrumentation, dashboards, alerts, and on-call workflows.

The result is a prioritized plan that brings clarity to observability efforts and outlines the next steps needed to build production-ready observability practices.



Let's turn observability data into clarity and confidence.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Observability maturity and current-state visibility review
- Golden signal identification (latency, traffic, errors, saturation)
- Draft SLO and alerting strategy definition
- Visibility gap and alert noise analysis
- Dashboard storytelling and on-call workflow review
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, SRE, or Observability
- Service Owners and On-call Engineers
- Application and Backend Leads
- Monitoring, Observability, or ITSM Leads

Outcomes

- A benchmarked view of observability maturity and visibility gaps.
- Defined golden signals and draft SLOs for a priority service.
- Identified sources of alert noise and visibility improvements.
- A prioritized plan to improve observability outcomes.

Format

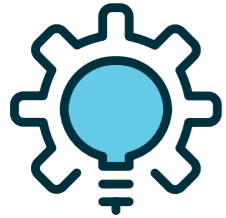
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Observability Kickstart



Production-Ready Observability
For Better System Visibility,
Issue Detection, and Response.

You can't improve what you can't see. Without clear signals, actionable dashboards, and effective alerts, incidents take longer to resolve, on-call fatigue increases, and confidence erodes.

Evolving Solutions' Observability Kickstart Solution delivers production-ready observability for one priority service, combining clear SLOs, complete instrumentation, actionable dashboards, and scalable patterns for expansion.

Solution Description

The Observability Kickstart Solution establishes and rationalizes core observability for a single priority service or platform slice. Building on workshop outcomes or existing priorities, Evolving Solutions experts work alongside customer teams to define SLOs, fully instrument metrics, logs, and traces, create dashboards and alerts that matter, and implement cost controls.

The solution delivers immediate on-call confidence and a repeatable blueprint to scale observability across additional services.



**Let's deliver clear, actionable observability.
Contact Evolving Solutions to discuss this solution.**

Capabilities Delivered

- **SLO and Golden Signal Definition:** Clear SLIs, thresholds, and burn-rate alerting.
- **End-to-End Instrumentation:** Metrics, logs, and traces aligned to service behavior.
- **Dashboards and Alerts:** Actionable views that tell a clear story of system health.
- **On-Call and Triage Enablement:** Defined workflows and response guidance.
- **Cost Control and Optimization:** Sampling, retention, and cardinality management.
- **Repeatable Expansion Pattern:** Documented approach to scale observability efficiently.

Our Approach

- **Target Selection and Success Criteria:** Align on scope, golden signals, and SLOs.
- **Instrumentation and Visualization:** Implement telemetry, dashboards, and alerts.
- **Optimization and Handoff:** Reduce noise, establish on-call workflows, and transfer knowledge.
- **Scale and Governance:** Define review cadence and expansion approach for additional services.

Outcomes

- Actionable dashboards and alerts that surface real issues quickly.
- Clear SLOs with burn-rate alerting to signal service health.
- Reduced alert noise and faster MTTR through better instrumentation.
- Improved on-call confidence with defined triage workflows.
- A scalable observability foundation for continued expansion.

Format

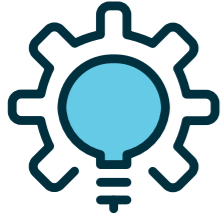
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Operational Cost Modernization



Understand Cost Drivers.
Improve Cost Transparency.
Identify Savings Opportunities.

Rising operational costs often feel unavoidable, especially across cloud, infrastructure, networking, and shared platforms. Without clear visibility into where spend originates and what actually drives it, teams struggle to reduce costs without putting reliability, performance, or customer experience at risk.

Workshop Description

The Operational Cost Modernization Workshop provides teams with a quick understanding of how operational costs flow across services, platforms, and environments.

The workshop maps current cost drivers, tests defensible allocation approaches, establishes early unit-cost views for priority services, and identifies the highest-impact savings opportunities.

The outcome is a data-driven view of cost-structure and a prioritized set of actions to modernize operational spending without sacrificing performance or reliability.



**Let's uncover what's really driving your costs.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Service and environment cost flow mapping (applications, infrastructure, network)
- Identification of primary cost drivers and allocation challenges
- Review of tagging, metadata, and cost data quality gaps
- Draft allocation rules for shared and indirect costs
- Unit economics development for priority services (\$/user, \$/transaction, etc.)
- Identification and prioritization of quick-win savings opportunities

Recommended Attendees

- CFO, FP&A, or Finance Leadership
- CIO, CTO, or VP Engineering
- Application and Service Owners
- Platform, Infrastructure, and Network Leaders
- FinOps and Procurement Stakeholders

Outcomes

- A traceable view of how operational costs map to services.
- Visibility into top cost drivers and allocation gaps.
- Initial unit-cost views for 1–2 priority services.
- A prioritized list of quick-win cost reduction actions.

Format

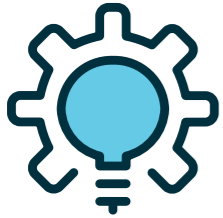
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Operational Cost Modernization



Transparent Cost Models and Actionable Savings for Sustainable Operations.

Without transparent cost models, organizations struggle to reduce operational spend without unintended impact to reliability, speed, or service outcomes. Sustainable cost reduction requires clarity, discipline, and repeatable operating models.

Evolving Solutions' Operational Cost Modernization Solution builds a defensible Total Cost to Serve view across applications, infrastructure, and networking, translating insight into actionable savings and governance guardrails.

Solution Description

The Operational Cost Modernization Solution looks at how operational costs are incurred, allocated, and managed across a defined set of services or environments. Working with your finance, application, and infrastructure teams, Evolving Solutions experts build a traceable cost model, define unit economics, identify savings opportunities, and establish the operating model required to sustain cost transparency.

The engagement delivers a prioritized savings roadmap, governance controls, and a repeatable Total Cost to Serve operating cadence.



Let's control spend and align cost to business value. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Cost Driver and Flow Analysis:** Clear mapping of spend across services, platforms, and dependencies.
- **Cost Allocation Model:** Defensible rules for shared and indirect cost allocation.
- **Unit Economics:** Actionable cost-per-unit views tied to real consumption.
- **Savings Backlog:** Prioritized quick wins and structural optimization opportunities.
- **Governance and Guardrails:** Policies for scale, retention, licensing, and capacity decisions.
- **Operating Model and Cadence:** Repeatable processes, KPIs, and ownership for ongoing cost control.
- **30/60/90-Day Action Plan:** Sequenced roadmap to execute savings and establish discipline.

Our Approach

- **Kickoff and Intake:** Align scope, success metrics, and cost data sources.
- **Current-State Baseline:** Analyze cost data quality, traceability, and drivers.
- **Cost Modeling and Unit Economics:** Design allocation methods and unit views.
- **Future-State Operating Model:** Define governance, cadence, and decision rights.
- **Roadmap and Executive Readout:** Deliver a prioritized savings plan and leadership briefing.

Outcomes

- Reduced operational run costs without increasing risk.
- Transparent cost visibility across services.
- Consistent, defensible unit-cost reporting.
- Defined unit-cost metrics for faster decision-making
- A sustainable cost governance model.

Format

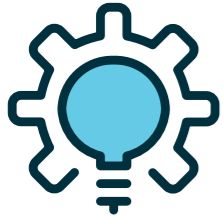
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Domain Focus.

WORKSHOP

Operational Data Readiness



Expose Data Gaps.
Improve Data Quality.
Prepare for AI Ops.

AI Ops and advanced automation are only as effective as the data that fuels them. Many organizations collect large amounts of operational data, but struggle with inconsistent schemas, poor data quality, unclear ownership, and fragile pipelines that limit insight and increase risk.

Workshop Description

The Operational Data Readiness Workshop helps teams quickly understand how ready their operational data is for AI Ops and data-driven operations.

The workshop maps existing operational data pipelines, scores data quality and readiness across key domains, and identifies critical gaps blocking effective analytics, automation, and AI use cases.

The result is a summary document that shows how your data moves through the organization and establishes a starting point for measuring readiness. The workshop also outlines the next steps toward a full Operational Data Readiness Assessment.



**Let's prepare your data for AI-driven operations.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Operational data source and pipeline discovery (logs, metrics, events, topology, change, network, security)
- Data quality and readiness scoring (completeness, timeliness, accuracy, reliability, governance)
- AIOps and automation suitability by data domain
- Identification of data gaps, blockers, and risk areas
- Future-state, AI-ready data pipeline patterns
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CIO / CTO
- VP Engineering
- VP Infrastructure, Platform, or SRE
- Observability and Data Engineering Leads
- Security, Network, and Operations Leaders
- Governance or Data Ownership Stakeholders

Outcomes

- A current-state operational data pipeline snapshot.
- A data quality and readiness scorecard by domain.
- Identified gaps and priority blockers for AI Ops use cases.
- A prioritized list of quick-win remediation actions.
- An executive summary outlines next steps for the Operational Data Readiness Assessment.

Format

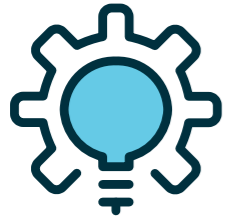
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

Operational Data Readiness



Evaluate Pipelines.
Improve Quality.
Accelerate AIOps.

Without reliable operational data pipelines, AI-driven operations stall. Organizations face noisy insights, fragile automation, and low confidence in analytics and decision-making.

Evolving Solutions' Operational Data Readiness Assessment evaluates and designs the data foundation required for scalable, trustworthy AIOps across infrastructure, applications, networking, and security.

Assessment Description

The Operational Data Readiness Assessment assesses how operational data is collected, ingested, processed, governed, and consumed today, and how well it supports AIOps use cases. Working alongside your team, Evolving Solutions experts assess data sources, pipeline reliability, quality, lineage, and governance, then design a future-state, AI-ready operational data architecture.

The assessment delivers a prioritized roadmap and actionable plan to modernize operational data pipelines, reduce risk, and accelerate AIOps adoption.



Let's build the data foundation for intelligent operations.
Contact Evolving Solutions to discuss this assessment.

Topics Covered

- Operational Data Source & Pipeline Inventory
- Data Quality & Readiness Scoring
- AIOps Suitability Analysis
- Future-State Data Pipeline Architecture
- Prioritized Remediation Backlog Planning
- 30/60/90-Day Execution Planning

Our Approach

- **Discovery and Intake:** Identify in-scope domains, stakeholders, and success criteria
- **Current-State Assessment:** Analyze data pipelines, quality, governance, and dependencies
- **Readiness and Gap Analysis:** Evaluate AIOps suitability and identify blockers
- **Future-State Design:** Define modernized, AI-ready operational data architecture
- **Roadmap and Executive Readout:** Deliver a clear, prioritized plan with required decisions

Recommended Attendees

- IT Directors and Data Leaders
- Data Engineers and Architects
- Platform and Infrastructure Engineers
- AIOps and Automation Leaders
- Security and Compliance Stakeholders

Outcomes

- Increased confidence in operational data quality and reliability.
- Reduced risk in AIOps and automation initiatives.
- Defined ownership and governance of data pipelines.
- Faster time to value for automation, and AI use cases.
- A scalable data foundation for intelligent operations.

Format

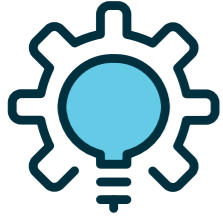
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Data Complexity.

WORKSHOP

Policy as Code



Reduce Compliance Drift.
Enforce Guardrails Earlier.
Scale Governance Efficiently.

As organizations scale across cloud, Kubernetes, and infrastructure-as-code (IaC), policy enforcement often lags behind delivery. Manual reviews, documentation, and post-deploy audits introduce drift, slow teams down, and surface issues too late, after risk has already reached production.

Workshop Description

The Policy as Code Workshop is a hands-on strategy session designed to help understand where compliance gaps exist and how to move from manual controls to automated, enforceable policies.

The workshop establishes a compliance baseline, identifies the most appropriate domain to start (Cloud, Kubernetes, or Infrastructure as Code), and prioritizes high-impact policies aligned to business and regulatory objectives.

The result is a high-level action plan that outlines the steps needed to turn policies into enforceable guardrails.



**Let's scale governance with policy-driven controls.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Current-state compliance posture and drift review
- Identification and prioritization of enforceable policies
- Domain selection (Cloud, Kubernetes, or IaC)
- Policy enforcement points across CI/CD pipelines and runtime
- Guardrails, exception handling, and risk thresholds
- Impact measurement, metrics, and next-step planning

Recommended Attendees

- CIO / CTO
- CISO / Head of Security or Compliance
- VP of Platform or Cloud Engineering
- DevOps, Platform, and Infrastructure Leads
- Cloud, Kubernetes, and IaC Architects

Outcomes

- A baseline snapshot of compliance posture with identified gaps and drift risks.
- A prioritized set of high-impact policies aligned to business and regulatory objectives.
- Defined enforcement points and guardrails across pipelines and runtime.
- An high-level action plan to implement policy as code.

Format

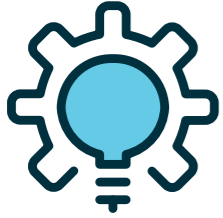
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Policy as Code



Enforceable, Testable Guardrails to Prevent Drift and Scale Governance.

Most organizations know what policies they want enforced, but enforcement remains inconsistent, manual, or too late. Without automation, drift persists, violations reach production, and governance struggles to scale without slowing delivery.

Evolving Solutions' Policy As Code Solution turns policy intent into enforceable, testable guardrails that prevent drift, reduce risk, and scale governance across modern environments.

Solution Description

The Policy As Code Solution establishes enforceable policy-as-code for one high-value domain such as cloud, Kubernetes, or infrastructure-as-code. Building on workshop outcomes or existing priorities, Evolving Solutions experts work alongside your team to author, test, and implement policies as code, integrate enforcement into CI/CD and runtime gates, and establish a sustainable operating model.

This approach replaces manual checks and reactive audits with automated prevention, delivering immediate risk reduction and long-term scalability.



Let's turn policy intent into automated enforcement. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Control Objective Alignment:** Define business, security, and compliance controls that matter most.
- **Policy Authoring and Testing:** Build and test 8–12 enforceable policies as code.
- **CI/CD and Runtime Enforcement:** Block or warn on violations before production.
- **Exception and Waiver Workflow:** Enable thoughtful risk management with auditability.
- **Compliance Visibility:** Create dashboards showing coverage, violations, and trends.
- **Operating Model and Roadmap:** Develop a 60–90 day plan to expand adoption across teams.

Our Approach

- **Discovery and Prioritization:** Align stakeholders, select target domain, and finalize policy backlog.
- **Authoring and Integration:** Implement policies as code and wire enforcement into pipelines and platforms.
- **Testing and Pilot:** Validate policies with real workloads and tune severity and messaging.
- **Handoff and Enablement:** Deliver runbooks, ownership model, and developer guidance.
- **Roadmap and Scale:** Define next-wave rollout with KPIs and governance model.

Outcomes

- Baseline compliance and drift control with measurable enforcement.
- Prevented violations before production.
- Reduced audit findings and rework.
- Faster, safer deployments without manual approvals.
- Clear visibility into compliance status across teams.
- A scalable governance framework that grows with the environment.

Format

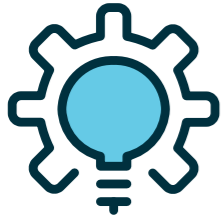
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Runbook Rationalization



Reduce Incident Friction.
Improve Response Consistency.
Prepare for Automation.

Most organizations have dozens or hundreds of runbooks, but many are outdated, duplicated, or difficult to follow under pressure. When runbooks lack consistency or clarity, teams lose time during incidents, MTTR increases, and automation initiatives stall.

Workshop Description

The Runbook Rationalization Workshop brings structure and consistency to fragmented runbook libraries while identifying the highest-impact opportunities for standardization and automation.

The workshop reviews current runbook coverage, prioritizes the most common and impactful scenarios, and defines clear standards for runbook quality, ownership, and lifecycle management.

The outcome is an action plan that shows where runbooks are effective today, where gaps exist, and the steps needed to create a standardized, automation-ready runbook foundation.



**Let's bring clarity and consistency to your runbooks.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Current-state runbook inventory and coverage review
- Identifying top scenarios by incident volume and impact
- Runbook quality, duplication, and consistency assessment
- Ownership, lifecycle, and governance considerations
- Automation readiness and effort-versus-benefit discussion
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Platform, DevOps, or SRE
- Operations and Monitoring Leads
- ITSM and Incident Management Leaders
- Service Owners and On-Call Engineers

Outcomes

- A prioritized list of high-impact runbook scenarios for standardization and optimization.
- Visibility into gaps, duplication, and quality issues.
- Defined standards for consistent, automation-ready runbooks.
- An action plan to improve runbook effectiveness and readiness.

Format

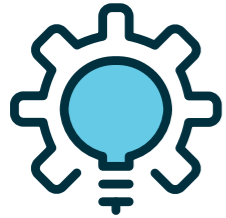
Onsite or Virtual

Timeframe

Half Day (4 Hours)

SOLUTION

Runbook Rationalization



Standardized, Automation-Ready Runbooks for Consistent, Scalable Operations.

Without standardized runbooks, teams respond inconsistently, automation efforts stall, and operational knowledge erodes over time. Reliable operations require runbooks that are clear, current, and automation-ready.

Evolving Solutions' Runbook Rationalization Solution consolidates and standardizes your most critical runbooks, establishes ownership and lifecycle controls, and prepares a prioritized backlog for automation.

Solution Description

The Runbook Rationalization Solution inventories existing runbooks, identifies the highest-impact scenarios, and transforms them into a standardized, repeatable runbook library. Working alongside your team, Evolving Solutions experts remove duplication, apply a consistent structure, add guardrails such as pre-checks and post-checks, and link runbooks to alerts and SLOs.

The solution delivers immediate improvements in response consistency and MTTR, while laying the groundwork for safe, high-confidence automation.



Let's standardize execution and prepare for automation. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Runbook Inventory and Prioritization:** Identification of top 15–20 scenarios by volume and impact.
- **Standardized Runbook Library:** Clear, consistent runbooks with guardrails and decision steps.
- **Runbook Style Guide:** Templates, conventions, and examples for ongoing creation.
- **Alert and SLO Alignment:** Mapping of runbooks to triggering signals.
- **Automation-Ready Backlog:** ROI-ranked candidates with effort and risk scoring.
- **Ownership and Lifecycle Model:** Versioning, review cadence, and accountability.

Our Approach

- **Inventory and Selection:** Collect and rank runbooks by operational importance.
- **Standardization:** Apply a common structure, remove duplicates, and improve clarity.
- **Automation Readiness:** Identify steps suitable for automation and dependencies.
- **Governance and Planning:** Define ownership, lifecycle, and next-step automation plan.

Outcomes

- Reduced alert noise and faster incident response.
- Consistent execution during high-pressure scenarios.
- Standardized runbooks with defined ownership and lifecycle management
- A prioritized automation backlog grounded in ROI
- A scalable foundation for future automation initiatives.

Format

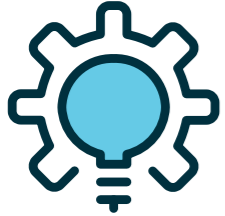
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Runbook Volume.

WORKSHOP

Telemetry Blueprint



Reduce Telemetry Sprawl.
Control Costs.
Capture the Signals that Matter.

Organizations often struggle with fragmented telemetry, rising ingestion costs, inconsistent standards, and blind spots that limit observability and AIOps outcomes. Without a clear strategy, teams over-collect low value data while missing the signals that matter most for reliability, performance, security, and cost management.

Workshop Description

The Telemetry Blueprint Workshop helps teams understand their current telemetry posture and define what “good” looks like for enterprise-scale observability.

The workshop inventories existing telemetry (logs, metrics, traces, and events), surfaces coverage gaps and cost drivers, and outlines practical guardrails for standards, sampling, and retention. The session focuses on aligning telemetry collection to real operational, AI Ops, FinOps, and SecOps use cases.

The result is a clear, simplified view of your current telemetry environment that creates a foundation for a more detailed Telemetry Blueprint Assessment.



Let’s bring clarity and control to your enterprise telemetry. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Current-state telemetry inventory and baseline maturity
- Coverage and quality gaps across logs, metrics, traces, and events
- Cost drivers, cardinality, and retention considerations
- Telemetry alignment to SLOs, AIOps, FinOps, and SecOps use cases
- Telemetry standards, semantic conventions, and guardrails
- Prioritization of quick wins and next-step planning

Recommended Attendees

- CTO
- VP Engineering
- Head of Observability, Platform, or SRE
- Telemetry and Data Architects
- FinOps and Security Operations Leaders
- Application and Platform Owners

Outcomes

- A telemetry maturity baseline and coverage gap snapshot
- Identified cost drivers and inefficiencies
- Defined guardrails for instrumentation, sampling, and retention
- A prioritized list of quick-win telemetry improvements
- A high-level overview that explains the next steps toward the Telemetry Blueprint Assessment.

Format

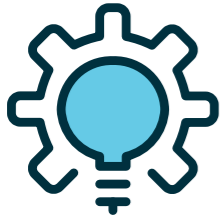
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

Telemetry Blueprint



Define Strategy.
Improve Signal Quality.
Control Cost.

Without a deliberate telemetry strategy, organizations face rising costs, inconsistent insights, and limited returns on observability and AIOps investments. Effective operations require telemetry that is intentional, consistent, and aligned to business outcomes.

Evolving Solutions' Telemetry Blueprint Assessment defines the target-state telemetry strategy and architecture required to support Observability, AIOps, FinOps, and Security Analytics at enterprise scale.

Assessment Description

The Telemetry Blueprint Assessment reviews your current telemetry landscape and designs a future-state approach for collecting, processing, storing, and consuming operational signals. Working with your teams, Evolving Solutions experts identify gaps in coverage and quality, define standards and policies for consistency and cost control, and deliver a practical roadmap for phased adoption.

The assessment replaces ad-hoc telemetry growth with a clear, governed strategy that improves signal quality while managing cost and operational risk.



Let's design a smarter, cost-effective telemetry strategy.
Contact Evolving Solutions to discuss this assessment.

Topics Covered

- Telemetry Strategy and Objective Alignment
- Telemetry Reference Architecture
- Instrumentation and Semantic Standards
- Sampling, Retention and Cost Policy
- Governance Model and Phased Rollout Plan

Our Approach

- **Objectives and Inventory:** Align telemetry goals to outcomes and inventory current sources.
- **Gap and Policy Design:** Define target requirements, standards, and cost-control policies.
- **Architecture and Guidance:** Design reference architecture and instrumentation playbooks.
- **Rollout and Governance:** Create a phased rollout plan with ownership and guardrails.

Recommended Attendees

- IT Directors and Operations Managers
- Observability and SRE Leads
- Platform and DevOps Engineers
- Security and Compliance Stakeholders
- Finance and FinOps Leaders

Outcomes

- Improved observability coverage and signal quality
- Reduced telemetry cost through intentional sampling and retention.
- Consistent standards across teams and platforms.
- Stronger foundation for AIOps, FinOps, and security analytics.
- A scalable, governed telemetry operating model.

Format

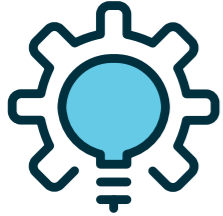
Hybrid Delivery (Onsite or Virtual).

Timeframe

2-3 Weeks, Based on Scope and Environment Complexity.

WORKSHOP

Visibility Governance



Establish Standards.
Reduce Noise.
Sustain Observability at Scale.

As observability environments grow, many organizations struggle with inconsistent standards, unclear ownership, noisy alerts, and rising telemetry costs. While tools may be in place, without governance, visibility becomes fragmented, inefficient, and difficult to sustain.

Workshop Description

The Visibility Governance Workshop assesses the current state of your observability governance and defines a clear, actionable path forward.

The workshop evaluates standards, ownership, tooling, alert hygiene, coverage gaps, and cost posture across observability domains. The session focuses on establishing practical governance guardrails that improve consistency, accountability, and long-term sustainability.

The result is a governance blueprint that establishes where control is missing today and outlines how to move toward a measurable, sustainable observability governance model.



**Let's bring structure to observability governance.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Observability policies, standards, and enforcement review
- Ownership clarity, RACI models, and decision-making structures
- Telemetry coverage and alert hygiene assessment
- Retention, sampling, and observability cost drivers
- Governance maturity benchmarking and gap analysis
- Prioritization of quick wins and next-step planning

Recommended Attendees

- Platform, SRE, and Operations Leaders
- Observability and Monitoring Leads
- Security, GRC, and Compliance Stakeholders
- FinOps and Cost Management Leaders
- Architecture and Service Owners

Outcomes

- A baseline of observability governance maturity and gaps.
- Identified improvements across standards, ownership, and cost control.
- A prioritized list of high-impact governance improvements.
- Defined ownership model and governance cadence.
- A blueprint to establish sustainable observability governance.

Format

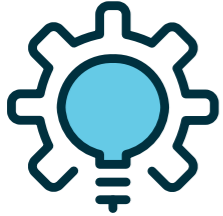
Onsite or Virtual

Timeframe

Half Day (4 Hours)

ASSESSMENT

Visibility Governance



Establish Standards.
Reduce Waste.
Strengthen Reliability.

Without clear governance, observability programs drift: alert noise increases, costs rise, accountability erodes, and reliability suffers. Effective visibility requires more than tools; it requires ownership, standards, and measurable oversight.

Evolving Solutions' Visibility Governance Assessment establishes a practical, scalable governance model that improves reliability, reduces waste, and enables confident decision-making.

Assessment Description

The Visibility Governance Assessment evaluates and formalizes governance across your observability domains, including logs, metrics, traces, alerting, SLOs, retention, and cost controls. Building on workshop insights or existing initiatives, Evolving Solutions experts work with your team to benchmark current practices, close governance gaps, and implement a measurable operating model.

The assessment delivers clear standards, ownership, and metrics that teams can maintain over time, making observability more consistent and effective.



Let's bring consistency and clarity to your observability. Contact Evolving Solutions to discuss this assessment.

Topics Covered

- Governance Maturity and Scorecard
- Policies and Standards
- Ownership and RACI Model
- Alert Hygiene and Cost Controls
- Steering Cadence and Adoption Metrics

Our Approach

- **Baseline Assessment:** Review policies, standards, ownership, and tooling.
- **Benchmarking and Gap Analysis:** Quantify hygiene, coverage, and cost gaps.
- **Governance Design:** Define scorecards, standards, RACI, and cadence.
- **Enablement and Alignment:** Validate with stakeholders and finalize operating model.
- **Executive Readout and Roadmap:** Deliver prioritized plan with owners and metrics.

Recommended Attendees

- IT Directors and Operations Managers
- Observability and SRE Leads
- Platform and Infrastructure Engineers
- Security and Compliance Stakeholders
- Finance and FinOps Leaders

Outcomes

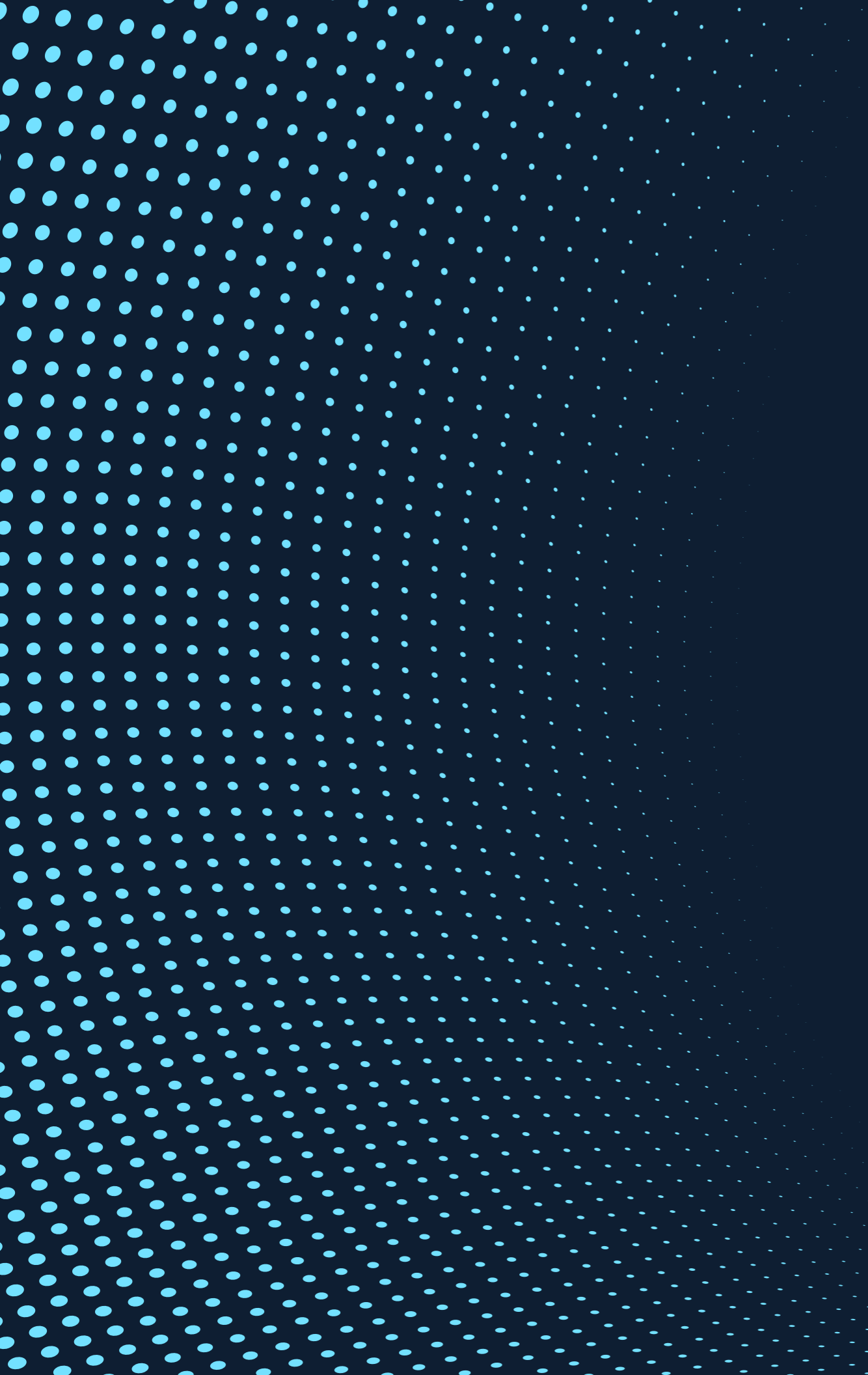
- Reduced alert noise and improved operational efficiency.
- Improved reliability through consistent standards and controls.
- Optimized observability spend and retention posture.
- Clear ownership and accountability across teams.
- A sustainable governance framework with measurable progress.

Format

Hybrid Delivery (Onsite or Virtual).

Timeframe

3 Weeks, Based on Scope and Environment Complexity.



02

Networking

SERVICES

Networking

Networking must be dynamic, flexible, and secure to enable the connectivity required to support your organization's digital transformation. Leverage our extensive experience and expertise to help architect and deploy your modern network.

Service

Description

Service Components

Campus Network Design and Modernization

Design and modernization of campus networks to deliver high-performance, reliable, and secure connectivity across multi-building or large-scale environments. Our solutions integrate wired and wireless infrastructure, optimize network segmentation, and provide scalability for future growth while ensuring operational efficiency.

- Campus Network Architecture and Implementation
- Wired/Wireless Integration and Optimization
- Segmentation, Redundancy, and QoS Configuration

Comprehensive Network Security

End-to-end network security solutions to protect against evolving threats while enabling safe, seamless connectivity. Our approach combines firewalls, intrusion prevention, network segmentation, and access control into a unified security posture, supported by continuous monitoring and rapid threat response.

- Network Security Assessment and Architecture Design
- Firewall, IDS/IPS, and Access Control Deployment
- Continuous Monitoring and Incident Response

Conference Room Collaboration

Enabling seamless collaboration through modern conferencing solutions. Our services ensure reliable video, audio, and content sharing for effective hybrid meetings.

- Collaboration Room Design and Setup
- Meeting Room Deployment
- Integration with Existing AV Systems



Let's enable the connectivity required to support your organization's transformation. Contact Evolving Solutions to discuss these services.

Networking

Networking must be dynamic, flexible, and secure to enable the connectivity required to support your organization's digital transformation. Leverage our extensive experience and expertise to help architect and deploy your modern network.

Service

Edge Platform Integration and Containerization Support

Description

Modernization of workloads by integrating edge platforms with containerized application environments. Our services include the design, deployment, and optimization of container platforms to enable consistent application delivery across edge, cloud, and on-premises environments. We focus on improving scalability, portability, and operational efficiency while ensuring secure, reliable performance at the network edge.

Service Components

- Edge Platform Architecture and Deployment
- Containerization Strategy and Implementation
- Container Platform Installation, Configuration, and Optimization
- Integration with Hybrid and Multi-Cloud Environments

Firewall Enhancements with Identity-Based Access Control

Strengthen security by enabling identity-aware access controls on firewalls. This approach allows policies to adapt based on user, role, or device, improving protection without sacrificing flexibility.

- Firewall Policy Assessment
- Identity-Based Access Configuration
- Ongoing Security Policy Management

Hybrid Cloud Networking

Design and provisioning of hybrid cloud connectivity solutions to ensure secure, high-throughput links between on-premises environments and Azure. Our solutions are built for performance and reliability.

- ExpressRoute Circuit Provisioning
- Hybrid Network Architecture Design
- Performance Tuning and Monitoring



Let's enable the connectivity required to support your organization's transformation. Contact Evolving Solutions to discuss these services.

SERVICES

Networking

Networking must be dynamic, flexible, and secure to enable the connectivity required to support your organization's digital transformation. Leverage our extensive experience and expertise to help architect and deploy your modern network.

Service

Description

Service Components

Network Hardware Refreshes and Application Migrations

Modernization of network environments by replacing aging hardware and migrating to updated platforms. Our approach minimizes downtime, validates compatibility, and ensures smooth transitions to new switches, routers, and appliances.

- Hardware Refresh Planning and Execution
- Appliance Migration Services
- Post-Migration Validation and Support

Network Integration for M&A

Secure, rapid network integration to connect organizations following mergers or acquisitions. Our services unify communication, access, and security policies with minimal disruption.

- Network Assessment and Planning
- Secure Connectivity Integration
- Policy and Access Standardization

Network New Site Setup

Delivery of complete networking solutions for new locations, including switches, wireless access points, and UPS systems. Our deployments are designed for scalability, security, and ease of management from day one.

- Core and Edge Switch Installation
- Wireless Access Point Deployment
- UPS System Provisioning and Configuration



Let's enable the connectivity required to support your organization's transformation. Contact Evolving Solutions to discuss these services.

SERVICES

Networking

Networking must be dynamic, flexible, and secure to enable the connectivity required to support your organization's digital transformation. Leverage our extensive experience and expertise to help architect and deploy your modern network.

Service

Description

Service Components

SASE Access Deployments

Delivery of Secure Access Service Edge (SASE) solutions to provide secure, high-performance connectivity for remote users. Our deployments ensure consistent policy enforcement and threat protection.

- SASE Solution Design and Deployment
- Remote User Access Management

SD-WAN Deployments and WAN Optimization

Enhancement of network performance and reliability through SD-WAN solutions. Our services include design, deployment, and optimization to reduce latency, prioritize critical applications, and lower operational costs while maintaining security across distributed locations.

- SD-WAN Design and Implementation
- WAN Optimization
- Ongoing Performance Management



Let's enable the connectivity required to support your organization's transformation. Contact Evolving Solutions to discuss these services.

WORKSHOP

Accelerating Network Automation



Streamline Operations.
Eliminate Errors.
Scale with Confidence.

Manual network configurations are no longer sustainable in today's fast-moving, cloud-connected environments. Organizations need automation to improve consistency, boost agility, and reduce operational complexity across increasingly dynamic infrastructures.

Workshop Description

This hands-on workshop provides the foundational knowledge and technical skills to advance your network automation strategy. Led by Evolving Solutions automation experts, the session explores use cases, tools, and tradeoffs of network automation. You'll learn how to set up a reliable automation environment, choose the right tools for your needs, and maintain consistency through structured workflows and a centralized source of truth.

Whether you're just starting or scaling automation efforts, this workshop equips you to move forward with confidence.



Let's simplify your network operations through automation. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Network automation use cases and tradeoffs
- Automation tooling (APIs, Ansible, Terraform)
- Environment setup and best practices
- Git-based version control for automation scripts
- Creating and managing a centralized "source of truth"
- Hands-on exercises and real-world scenarios

Recommended Attendees

- CIO / CTO
- Network Engineers / Architects
- Infrastructure and Operations Teams
- IT Automation Leads
- Cloud and DevOps Engineers

Outcomes

- How to design and implement a scalable automation framework to increase agility, reduce manual errors, and improve network consistency.
- Hands-on experience with tools and best practices for structured workflows, version control, and centralized configuration management.
- A roadmap for scaling your automation strategy, aligned with your organization's maturity and goals.

Format

Onsite

Timeframe

Half Day (Ansible or Terraform) or Full Day (Ansible and Terraform)

WORKSHOP

Data Center Network Design



Smart Design.
Scalable Infrastructure.
Seamless Operations.

Modernizing data center networks for scale, resilience, and security remains a complex challenge. Traditional topologies fall short, while hybrid/multi-cloud and application mobility demand advanced segmentation and automation.

Workshop Description

This expert-led workshop provides a modern, business-aligned framework for designing scalable and secure data center architectures. We guide participants through key strategies including automation, segmentation, and observability, all within a multi-vendor context.

This workshop is designed to align infrastructure goals with business needs, share best practices from real-world deployments, and develop a tailored roadmap to support modernization and resilience.



**Let's modernize for scale, security and resilience.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- Traditional vs. fabric-based data center designs
- Segmentation and security services
- Automation and orchestration strategies
- Business continuity and multi-site topologies
- Visibility, telemetry, and 3rd-party integrations

Recommended Attendees

- CIO / CTO
- IT Directors / Managers
- Network Architects / Engineers
- Cloud and Security Architects

Outcomes

- Assess and modernize your data center architecture to support hybrid/multi-cloud environments, application mobility, and evolving business needs.
- Best practices for automation, segmentation, and observability from real-world deployments across multi-vendor environments.
- A customized, actionable plan to improve network scalability, resilience, and security.

Format

Onsite, Expert-led
Workshop

Timeframe

Half Day (4-6 Hours)

ASSESSMENT

F5 Big-IP Platform Health Check



Maximize Performance.
Improve Observability.
Strengthen Security.

Organizations rely on F5 Big-IP to deliver, secure, and scale modern applications. Complex configurations, unsupported software, fragmented observability, and inconsistent HA/DR practices can create performance bottlenecks and expose risk.

The Evolving Solutions F5 Big-IP Platform Healthcheck provides a focused, vendor-aligned assessment across LTM, ASM, APM, and GTM to validate configuration, harden security, verify resiliency, and deliver prioritized, actionable recommendations.

Assessment Description

This facilitated technical assessment helps your organization validate and optimize your F5 Big-IP platform using vendor best practices and industry standards. Through hands-on configuration review, log and telemetry analysis, simulated failover checks, and stakeholder interviews, we identify blind spots across traffic management, security policies, access controls, SSL/TLS posture, and observability.

The engagement delivers an executive summary and a findings workshop to align technical remediation with business priorities.



Let's enhance your app delivery and security.
Contact Evolving Solutions to schedule a health check.

Topics Covered

- Platform and Configuration Review (LTM, ASM, APM, GTM)
- Security Posture (SSL/TLS, WAF, access policies, compliance alignment)
- High Availability and Resiliency (HA/failover, DR, backup, recovery validation)
- Observability and Operational Readiness (monitoring, logging, telemetry, backup processes)
- Licensing and Resource Utilization (optimization and ROI alignment)

Recommended Attendees

- IT Directors, Managers, and Application Owners
- Network Architects and Engineers
- Security Architects and Engineers
- Platform, DevOps, and Operations Engineers

Outcomes

- Comprehensive evaluation of your F5 Big-IP platform with prioritized risks, misconfigurations, and supportability gaps.
- Actionable, risk-based remediation roadmap aligned to business priorities.
- Executive summary with technical appendices for engineering teams.
- Validation of HA/DR and operational readiness.
- Recommendations to optimize licensing and resource utilization to maximize ROI.

Format

Hybrid Technical
Assessment, Interviews
and Documentation Review

Timeframe

5-10 Business Days
(Dependent on modules in
use and numbers of systems)

WORKSHOP

Mastering Cloud Connectivity Strategies



Secure Access.
Seamless Cloud Integration.
Simplified Connectivity Decisions.

As businesses move to cloud-native architectures, cloud networking complexity increases. Organizations struggle with choosing the right connectivity model, integrating SD-WAN and SASE, and achieving reliable, secure connectivity across regions and providers.

Workshop Description

This interactive design workshop explores cloud connectivity strategies to help you build a secure, resilient, and scalable network architecture. We guide participants through the tradeoffs between VPNs and private circuits, approaches for connecting branches, remote users, and data centers, and key considerations for multi-cloud and cloud-to-cloud connectivity.

The workshop includes real-world design patterns and is structured to help your team evaluate options and define a clear path forward.



Let's simplify your cloud connectivity strategy.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Cloud Networking Fundamentals and Models
- Data Center to Cloud Connections
- Multi-Region and Multi-Cloud Architecture
- SD-WAN and SASE Cloud-on-Ramps
- Cloud-to-Cloud Architecture

Recommended Attendees

- CIO / CTO
- Cloud and Network Architects
- IT Engineers
- IT Directors and Engineers
- Security Engineers / DevOps

Outcomes

- Compare cloud connectivity models to identify the optimal mix of VPN, private circuits, and cloud-native solutions for your environment.
- Understand how to integrate SD-WAN and SASE to ensure secure, resilient access across branches, remote users, and multi-cloud environments.
- An actionable plan to streamline connectivity and optimize your cloud network.

Format

Onsite, Interactive
Workshop

Timeframe

Half Day (4-6 Hours)

WORKSHOP

SASE and SSE

Strategy for Common Internet and Access Security Policies



Secure Access.
Unified Policies.
Zero Trust Delivered.

Organizations often face inconsistent access rules, logging, and user experiences between remote and corporate environments. Inconsistent security postures increase risk, complicate operations, and leave gaps in visibility. Ransomware threats and the need for unified Zero Trust enforcement are accelerating the need for a consistent access strategy.

Workshop Description

This interactive, guided strategy session provides organizations with a practical framework for defining a unified access security model grounded in SASE and SSE principles. In this workshop, we share Evolving Solution's point of view on modern access security, compare network topologies and real-world deployment scenarios, and evaluate leading vendor approaches.

This workshop is designed to educate your team, align on business goals, and define actionable next steps for implementing a scalable, cloud-delivered security architecture.



Let's build a unified security framework.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Requirements / Goals
- Identify Current Access and Security Configurations
- Use Case and Topology Review
- SaaS Performance Monitoring and Routing Strategies
- SASE Cloud from Network vs. Security Perspectives
- Multi-Vendor Comparison
- Ransomware Propagation Mitigation
- Migration and Roadmap Strategies

Recommended Attendees

- CIO / CTO
- IT Directors / Managers
- Network Architects / Engineers
- Security Architects / Engineers

Outcomes

- A unified access security strategy to eliminate inconsistent policies across remote and on-premises environments, reducing operational complexity and risk.
- Clarity on SASE and SSE frameworks through real-world deployment scenarios and vendor comparisons, tailored to your organization's needs.
- A customized roadmap to implement scalable, cloud-delivered Zero Trust security aligned with your business goals.

Format

Onsite, Interactive
Workshop

Timeframe

Half Day (4-6 Hours)

WORKSHOP

SD-WAN Maturity

What's Next for You?



Simplify Access.
Strengthen Security.
Improve Performance.

Legacy WAN devices or underused SD-WAN platforms can not meet today's cloud and Zero Trust demands. Organizations need better integration with SASE, improved application performance, and simplified remote site security enforcement.

Workshop Description

This facilitated strategy workshop offers a structured approach to assessing your current SD-WAN environment and building a roadmap for future-state maturity. We'll share Evolving Solution's perspective on SD-WAN evolution, including integration with SASE frameworks, feature comparisons across leading vendors, and key considerations for migration planning.

This workshop is designed to help your team reduce risk, align SD-WAN capabilities with business objectives, and identify practical next steps to enhance performance and security.



Let's close security gaps with Zero Trust.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- SD-WAN evaluation and goal-setting
- Cloud performance improvement strategies
- Security policy enforcement at the edge
- Integration with SASE architectures
- Vendor capability comparison
- Migration strategy planning

Recommended Attendees

- IT Directors / Managers
- Cloud Architects / Engineers
- Network and Security Teams

Outcomes

- An evaluation of your current SD-WAN deployment to identify gaps in performance, security, and integration with modern cloud and Zero Trust requirements.
- Identification of future-state architectures and vendor capabilities to support scalable, high-performance, and secure network connectivity.
- A tailored migration plan with product selection guidance and documented functionality aligned to your business goals.

Format

Onsite, Facilitated
Strategy Session

Timeframe

Half Day (4-6 Hours)

WORKSHOP

Zero Trust Strategies



Simplify Access.
Strengthen Security.
Reduce Risk.

Traditional security models can no longer meet the dynamic demands of modern IT environments. Zero Trust shifts security from a location-centric model to a data-centric approach, focusing on least-privilege access and enhanced visibility across users, systems, data, and assets.

Workshop Description

This facilitated strategy workshop helps your organization develop Zero Trust strategies grounded in best-in-class industry frameworks such as the CISA Zero Trust Maturity Model (ZTMM). Through deep dives into the five core pillars - Identity, Devices, Networks, Applications & Workloads, and Data - we help assess your current maturity and plan for future-state improvements. The workshop also addresses cross-cutting capabilities such as automation, analytics, and visibility.

This workshop is designed to help your team align cybersecurity practices with business goals, reduce risk, and build an actionable roadmap for Zero Trust implementation.



Let's advance your organization's Zero Trust Maturity. Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Zero Trust foundations and CISA ZTMM overview
- Identity, Device, and Network Security Strategies
- Application and Data Protection
- Cross-Cutting Capabilities (Visibility, Automation, Analytics)
- Organizational Culture and Adoption Challenges
- Mapping Strategies to your Current Environment

Recommended Attendees

- CISO / Security Leaders
- Network and Infrastructure Architects
- IT Operations Teams
- Risk Management Teams
- Cloud and DevOps Engineers

Outcomes

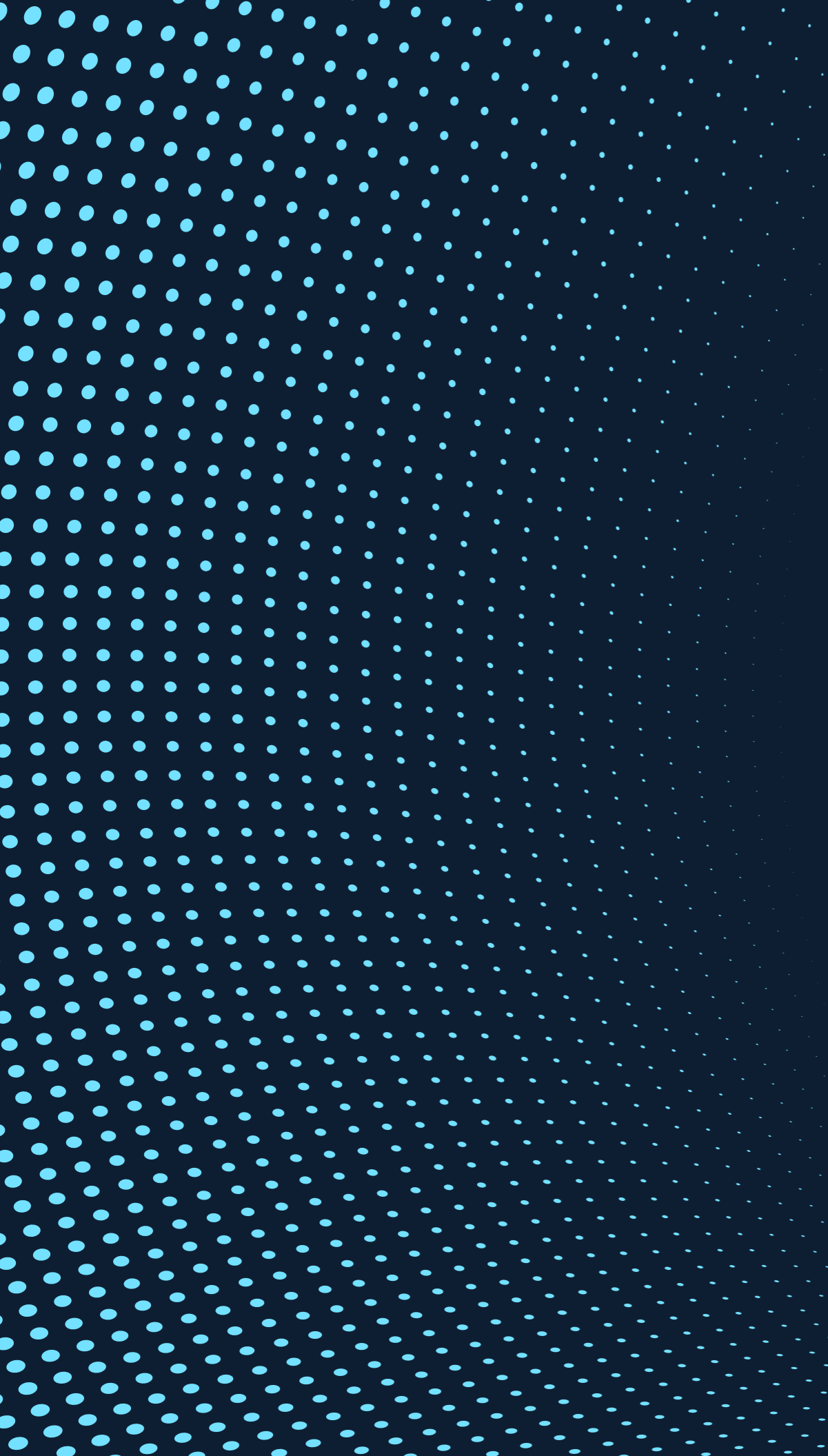
- A structured evaluation of your organization's current Zero Trust maturity.
- Identification of gaps across ZTMM pillars and cross-cutting capabilities.
- Strategic recommendations for Zero Trust adoption tailored to your infrastructure.
- A post-workshop documentation report positioning your organization on the maturity model.

Format

Onsite, Facilitated
Workshop

Timeframe

Half Day (4-6 Hours)



03

Observability

ASSESSMENT

Observability Assessment

Business Driven Insights



Unified Visibility.
Intelligent Insight.
Business Value.

In today's dynamic IT environments, monitoring alone is no longer enough. Traditional, siloed tools and dashboards may show what's happening but not why it is happening or how to respond. Disconnected tools, unclear processes, or limited visibility across applications and infrastructure can hinder innovation, reduce operational efficiency, and increase security risks. True observability provides real-time, end-to-end visibility that drives faster decision-making, enhances cross-team collaboration, and better business outcomes.

Assessment Description

Evolving Solutions' Observability Assessment is a strategic, interactive evaluation of your organization's observability maturity. This assessment is designed to help you understand the current state of your operations and provide actionable insights aligned with your business goals. We bring a holistic approach that integrates technology with people and process to ensure success. The process includes stakeholder interviews, data analysis, industry benchmarking, and development of a prioritized, actionable Implementation Plan.

Execution of the plan can be completed by your internal teams or in collaboration with Evolving Solutions consultants. The assessment empowers your team to improve resilience, achieve compliance alignment, and reduce risk across your environment.



Let's make your data work for you.
Contact Evolving Solutions to schedule an assessment.

Topics Covered

- Current Observability Toolset and Capabilities
- Process and Data Flow Mapping
- Visibility Gaps and Siloed Data Risks
- Industry Benchmarking and Maturity Evaluation
- Prioritized Recommendations
- Unified Observability Strategy and Implementation Plan

Recommended Attendees

- CIO / CTO
- IT Operations Leaders
- Applications Leaders
- DevOps Managers / Engineers
- Enterprise Architects

Outcomes

- Comprehensive understanding of your current observability maturity.
- Prioritized roadmap to modernize your observability approach.
- Alignment between business goals and technical execution to support collaboration, drive innovation, and reduce risk.

Format

Onsite or Virtual Interactive
Working Session(s) and
Follow-up Planning Review

Timeframe

Half Day to Full Day
(Based on Organization
Size and Complexity)



04

Platforms and Systems

Platforms and Systems

IT operations must be scalable, adaptive, and built for the future to support your organization's evolving needs. Leverage our deep expertise, proven tools, and frameworks to modernize existing systems and drive the greatest value from your hybrid environment.

Service

Automated Capacity Provisioning for Mainframe Cyber Resilience

[Learn More](#)

Description

Automated management of safeguarded copy and logical corruption protection environments to ensure performance, capacity, and data integrity. Our solution replaces manual monitoring with a proactive framework that eliminates redundant alerts, automates capacity expansion, and integrates with ITSM tools for seamless operations.

Service Components

- Automated Capacity Mitigation
- Alert Optimization and Prioritization
- ServiceNow Integration and Compliance
- Dynamic Reporting and Dashboards

Automated Mainframe Storage Management

Optimization of mainframe storage environments through automation, improving data availability, reducing administrative overhead, and increasing system efficiency. Our services include automated tiering, dynamic volume allocation, and integration with enterprise storage policies to ensure optimal performance and cost management across z/OS workloads.

- Automated Storage Tiering
- Storage Management to Support Cyber Resilience Capabilities
- Dynamic Volume Allocation
- Integration with Enterprise Policies

Cyber Resilience Services

Design and implementation of comprehensive cyber resilience strategies to protect critical data and ensure business continuity. Our services include backup and recovery solutions, protection against ransomware, and tailored backup architectures across on-prem, cloud, and hybrid environments to ensure our resilience strategy is aligned with your operational and security needs.

- Workload and Dependency Evaluation
- Data Protection Architecture
- Backup and Recovery Solutions
- Hybrid/Cloud/On-Prem Backup Strategy Design and Implementation



**Let's help you build future-ready IT Operations.
Contact Evolving Solutions to discuss these services.**

Platforms and Systems

IT operations must be scalable, adaptive, and built for the future to support your organization's evolving needs. Leverage our deep expertise, proven tools, and frameworks to modernize existing systems and drive the greatest value from your hybrid environment.

Service

Description

Service Components

Data Center Migration, Relocation, and Integration

Management of complex data center projects including full infrastructure relocations, mergers of acquired networks, and live system migrations. Our approach prioritizes uptime through detailed planning, change control, live data syncs, and post-migration validation.

- Minimal Business Disruption
- Seamless System and Network Integration
- Documentation and Support Handoff

Data Center Infrastructure Modernization

Management of complex data center projects including full infrastructure relocations, mergers of acquired networks, and live system migrations. Our approach prioritizes uptime through detailed planning, change control, live data syncs, and post-migration validation.

- Hardware Refresh Services
- Storage and Data Platform Upgrades
- Zero-downtime Deployment Techniques

Enterprise System Support - IBM Mainframe & Power

Support and modernize IBM mainframe and Power Systems environments. From day-to-day operations to system upgrades and contract renewals, we help ensure your enterprise systems remain reliable, secure, and compliant.

- Ongoing System Support
- IBM Hardware/Software Renewals
- Cost Optimization
- Security and Feature Enablement



Let's help you build future-ready IT Operations.
Contact Evolving Solutions to discuss these services.

Platforms and Systems

IT operations must be scalable, adaptive, and built for the future to support your organization's evolving needs. Leverage our deep expertise, proven tools, and frameworks to modernize existing systems and drive the greatest value from your hybrid environment.

Service

Description

Service Components

Hybrid & Cloud Planning

Guiding organizations through the complexity of hybrid and cloud strategies, ensuring the right workloads are placed in the right environments. Our services include cloud readiness assessments, hybrid architecture design, edge integration, and cloud-based backup/DR planning. Whether you're migrating, modernizing, or extending your environment, we provide a roadmap aligned to your business and IT goals.

- Cloud Readiness and Workload Assessment
- Hybrid and Edge Architecture Design
- Cloud-Based Backup and Disaster Recovery Configuration

Hyperconverged Infrastructure Services

Modernization of IT infrastructure through hyperconverged solutions. Our services include HCI solution design, deployment, and migration from traditional infrastructure. We focus on simplifying operations, improving scalability, and enabling faster time to value through integrated compute, storage, and networking.

- HCI Design and Deployment
- Legacy-to-HCI Infrastructure Migrations
- Performance Tuning and Scaling Guidance

IBM i Performance Analysis for Optimized Operations

[Learn More](#)

Optimization of IBM i environments through expert-led assessment and tuning. Our services improve visibility into system behavior, reduce complexity, and enable proactive management to enhance uptime, efficiency, and scalability.

- Full-System Performance Review
- Resource and Workload Optimization
- Subsystem and Memory Pool Tuning
- Historical Trend Analysis and Reporting



Let's help you build future-ready IT Operations.
Contact Evolving Solutions to discuss these services.

SERVICES

Platforms and Systems

IT operations must be scalable, adaptive, and built for the future to support your organization's evolving needs. Leverage our deep expertise, proven tools, and frameworks to modernize existing systems and drive the greatest value from your hybrid environment.

Service

Description

Service Components

New Site Infrastructure Setup

The planning, design, and implementation of complete IT infrastructure for new or expanding sites. Our solutions are scalable, secure, and integrated with your existing environment.

- Network, Server, and Storage Setup
- Cloud and Hybrid Integration
- Remote Connectivity and Access

Virtualization Services

Virtualization services that ensure your IT environments are secure, efficient, and optimized for performance. We perform health checks, identify cost-saving opportunities, and support full lifecycle virtualization projects – from design and deployment to ongoing support. Our team helps you modernize legacy environments while improving agility and resource utilization.

- Virtualization Assessments and Optimization
- Modernization and Replatforming
- Ongoing Support for VMware, Acropolis, Open Source Hypervisors, Hyper-V, and others



Let's help you build future-ready IT Operations.
Contact Evolving Solutions to discuss these services.

SOLUTION

Automated Capacity Provisioning for Mainframe



Automated Virtual Capacity Monitoring and Alerting with IBM Safeguarded Copy

Safeguarded copy and logical corruption protection environments and the associated virtual capacity require precise, continuous oversight to maintain system performance and data integrity. Manual monitoring processes are prone to delays, inefficiencies, and errors impacting backup success and operational resilience.

Evolving Solution's Automated Capacity Provisioning for Mainframe Cyber Resilience solution, leveraging IBM Safeguarded Copy, replaces manual processes with a proactive, automated framework that enables IT teams to mitigate capacity issues in real time, eliminate redundant alerts, and focus on strategic initiatives.

Solution Description

This solution delivers an automated, scalable framework for managing mainframe DS8000 SGC storage environments. By integrating dynamic reporting, threshold-based storage expansion of virtual capacity, and automated ticketing, your teams gain real-time visibility and control without the need for manual intervention. Our approach gives your team the ability to operate, maintain, and extend the solution to meet ever-changing business requirements.



Let's automate your mainframe for cyber resilience. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Automated Capacity Mitigation:** Dynamically expands virtual storage capacity when thresholds are breached, reducing human error and maintaining business continuity.
- **Alert Optimization:** Tracks alert history to reduce noise, prioritizing critical alerts while deprioritizing non-essential notifications.
- **ServiceNow Integration:** Automatically generates auditable, approvable incident tickets to support ITSM compliance.
- **Dynamic Reporting Dashboards:** Real-time activity and performance visibility to support informed decision-making.
- **Modular Architecture:** Enables internal teams to update and scale the solution with minimal external support.

Our Approach

Our collaborative approach ensures alignment with your operational goals, security standards, and long-term needs.

- **Discovery and Assessment:** Targeted sessions to assess your storage architecture, alerting framework, and operational challenges, including thresholds, capacity planning, incident response, and existing tools.
- **Design and Customization:** A tailored modular automation framework, focused on minimizing alert fatigue, enabling just-in-time capacity expansion, and providing actionable visibility through dynamic reporting.
- **Automation Implementation:** We reconfigure alerting logic, integrate APIs for capacity automation, and implement ServiceNow workflows for streamlined incident management, using scaleable, well-documented code.
- **Enablement and Support:** Hands-on training and documentation enable your team to manage and extend the solution, with continued support through rollout and stabilization with ongoing optimization recommendations.

Format

Hybrid Delivery (Onsite or Virtual).

Timeframe

6-8 Weeks, Depending on Environment Complexity and Integration Scope.

SOLUTION

IBM i Performance Analysis for Optimized Operations



IBM i System Assessment and Tuning for Proactive Optimization and Resilient Operations

Many enterprises rely on IBM i to run their most critical business applications. Improving visibility into system performance and reducing operational complexity enables organizations to increase uptime, meet SLAs more consistently, and control costs. With expert analysis and proactive monitoring, teams can optimize their IBM i environments while strengthening continuity and improving the customer experience.

Evolving Solutions' IBM i Performance Analysis solution delivers deep visibility into system behavior, resource utilization, and workload performance to identify bottlenecks and provide actionable recommendations—helping teams shift from reactive firefighting to proactive optimization.

Solution Description

Our solution delivers an end-to-end assessment of IBM i environments supporting business-critical workloads. Using IBM-native tools, we uncover inefficiencies, analyze resource contention, and provide strategic tuning recommendations across CPU, memory, disk, and job-level operations. This structured, expert-led approach improves stability, responsiveness, and long-term scalability, making it ideal for organizations experiencing performance degradation or instability—particularly high-volume transaction environments such as finance, distribution, and manufacturing, or teams with limited IBM i tuning expertise.



**Let's optimize your IBM i environment.
Contact Evolving Solutions to discuss this solution.**

Capabilities Delivered

- **Full-System Performance Review:** In-depth analysis using Collection Services, Job Watcher, and other IBM i-native diagnostics.
- **Resource Optimization:** Identify and resolve issues in CPU, memory, and disk I/O.
- **Subsystem and Memory Pool Tuning:** Tailored configuration improvements to maximize throughput.
- **Historical Trend Analysis:** Understand performance patterns over time for strategic planning.
- **Clear Reporting:** Summary findings with prioritized recommendations.
- **Support Services:** Performance monitoring and advisory support available.

Our Approach

- **Discovery:** Collaborative sessions to define workload scope, performance concerns, and business impact.
- **Data Collection:** Enable and extract detailed data using IBM tools.
- **Analysis:** Examine system behavior using PDI, Navigator for i, iDoctor, and others.
- **Findings and Recommendations:** Deliver a concise, actionable performance report with optimization steps.
- **Review Session:** Walkthrough of results and roadmap for implementation.

Outcomes

- Faster response times and improved end-user experience.
- Reduced risk of unplanned downtime.
- Enhanced system efficiency and capacity planning
- Confidence in IBM i as a scalable, resilient platform.

Format

Hybrid (Onsite and Virtual).

Timeframe

Determined by the Complexity and State of the Environment.

WORKSHOP

IBM Z for AI Workshop



Secure AI.
Smarter Operations.

Fraud is a significant concern in Financial Services and Insurance, with traditional compliance checks often detecting infractions only after damage has occurred. Regulatory penalties, security risks, and operational disruptions are common. Clients require a secure, on-premises solution to leverage AI without compromising intellectual property.

Workshop Description

This workshop offers a strategic overview of IBM Z's AI capabilities, with a focus on enterprise-ready solutions powered by ensemble AI. Learn how IBM Z systems with AI Acceleration and IBM's Spyre technology enable secure, compliant, and high-performance AI processing directly within your data center.

The session will explore practical use cases and define next steps to help your organization ensure infrastructure readiness for AI-driven workloads.



**Let's bring AI to your enterprise securely.
Contact Evolving Solutions to schedule a workshop.**

Topics Covered

- IBM z AI Technology Overview
- Predictive and GenAI on Z
- IBM Software Portfolio
- watsonx Code Assistant for Z
- watsonx Assistant for Z
- AI/Spyre Accelerators
- Next Steps

Recommended Attendees

- Manager, Data Center Operations
- Manager, Application Development
- Application Development Leads
- Operations Lead

Outcomes

- Define IBM Z's AI capabilities to implement secure, compliant, and high-performance AI processing in your on-premises data center.
- Understand how IBM's Spyre and AI Acceleration can help your organization leverage AI while safeguarding intellectual property and reducing security risks.
- Create a detailed roadmap for evaluating, piloting, and scaling AI-driven workloads on IBM Z, aligned with your business and compliance needs.

Format

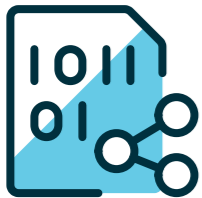
Onsite or Virtual

Timeframe

4 Hours

BRIEFING

IBM Z Modernization



Streamline Development.
Modernize with Confidence.

Clients face mounting costs and audit risks from legacy SCLM tools. Legacy systems hinder agile development and obscure change governance, making compliance more difficult and innovation slower.

Briefing Description

This strategic briefing outlines a modern approach to replacing legacy SCLMs with IBM's DevOps toolchain. We demonstrate how to implement a flexible pipeline architecture using Git, CI/CD practices, and platform governance to streamline development workflows, increase efficiency, and enhance audit transparency.

The session is designed to help your team understand the value of modernization while reducing technical debt and improving agility across your development lifecycle.



**Let's modernize your Z foundation for growth.
Contact Evolving Solutions to schedule a briefing.**

Topics Covered

- Modern DevOps Architecture on Z
- IBM Developer for z/OS Preview
- Repository Requirements
- Developer Workflow Transformation
- Platform Governance and Deployment Controls
- Next Steps

Recommended Attendees

- Manager, Data Center Operations
- Manager, Application Development
- Application Development Leads
- Operations Lead

Outcomes

- A modern DevOps approach for IBM Z, replacing legacy SCLM tools with Git-based workflows and CI/CD practices to boost agility and development speed.
- Improved compliance and audit readiness through enhanced change governance and streamlined, transparent development pipelines.
- A high-level modernization roadmap with actionable next steps to reduce technical debt and support long-term platform efficiency.

Format

Onsite or Virtual

Timeframe

4 Hours

SOLUTION

Open System Cyber Resilience Assessment and Architectural Design



Holistic Cyber Resilience Planning and Design Across Open Platforms.

Modern cyber resilience goes far beyond backup and restoration. Organizations must address physical and logical failures, as well as dynamic threats such as malware, ransomware, insider activity, and cyber terrorism. Backup data can no longer be assumed “known good,” and regulatory and legal requirements increasingly mandate Independent Recovery Environments (IREs) for sandbox testing and forensic analysis. While essential, these practices are often resource-intensive, placing added strain on already complex IT environments. Evolving Solutions designs flexible, scalable, and cost-effective cyber resilience architectures that integrate seamlessly into your IT ecosystem. By uniting storage, replication, automation, and orchestration, we strengthen recovery capabilities, reduce manual effort, and accelerate return to business operations.

Solution Description

Our Open Systems Cyber Resilience solution begins with an assessment of your business and IT landscape, aligning outcomes, risks, and resilience goals. We then define a strategy that connects your strategic vision to the tactical steps needed to strengthen cyber resilience across the enterprise. By evaluating infrastructure, data protection, automation, and security holistically, we deliver an integrated solution that improves recovery, fault tolerance, and operational confidence.



Let's strengthen your open systems cyber resilience. Contact Evolving Solutions to discuss this solution.

Capabilities Delivered

- **Automated DR Testing:** Restore from a single file to a full environment to validate backups as “known good,” reduce human error, and ensure business continuity.
- **Security Integration:** Enable bi-directional integration with security tools, allowing alerts to trigger automated snapshots and protection jobs, and data protection thresholds to generate security alerts.
- **ServiceNow Integration:** Automate auditable, approvable incident tickets to support ITSM compliance. Enable data protection requests through ServiceNow and feed critical system data into the CMDB.
- **Modular, Scalable Architecture:** Designed for flexibility across storage and compute environments, with integration for today's data protection tools and future capabilities like Data Security Posture Management (DSPM).
- **Dynamic Reporting Dashboards:** Provide real-time visibility across teams to improve agility and decision-making.

Our Approach

Our collaborative approach ensures alignment with your operational goals, security standards, and long-term needs.

- **Aligned Discovery and Strategy:** Conduct focused sessions to assess your business, applications, workflows, and data protection architecture, defining a resilience strategy that bridges current systems and future state goals while maximizing existing investments.
- **Automated Resilience Enablement:** Integrate automation frameworks that connect deployment automation with data protection and recovery, enabling rapid, repeatable validation of “known good” states.
- **Enablement and Adoption:** Provide training and documentation to empower your team to manage and evolve the solution, with support through rollout, stabilization, and ongoing optimization to maximize performance.

Format

Hybrid Delivery, includes Workshops, Design Sessions, Integration, and Support.

Timeframe

6-10 Weeks, Depending on Environment Complexity and Integration Scope.

BRIEFING

Platform Path to Currency



From Legacy to Leadership
Your Roadmap to Z Currency.

Clients operating on outdated Z hardware/software struggle with resource constraints, integration complexities, and growing security vulnerabilities. Legacy systems lack support and introduce audit and compliance risks.

Briefing Description

This strategic briefing presents the outcomes of a platform discovery engagement and outlines a clear roadmap to modernize and optimize your IBM Z environment. We review system readiness, highlight key findings, and walk through migration and modernization strategies to help bring your platform current.

This briefing is designed to uncover opportunities to unlock greater value from your IBM Z investment while reducing operational risk and improving long-term agility.



Let's modernize your mainframe development lifecycle. Contact Evolving Solutions to schedule a briefing.

Topics Covered

- Z System Discovery Process
- Platform Architecture and Configuration Insights
- SMPE Readiness and DFSMS Configuration
- Migration and Modernization Roadmap
- Statement of Work Preview
- Next Steps

Recommended Attendees

- CIO / CTO
- Manager, Data Center Operations
- Manager, Application Development
- Application Development / Operations
- Subsystem Owners (Online, DB, 3rd-Party Software)

Outcomes

- A comprehensive platform discovery review to assess system readiness, uncover risks, and identify opportunities for modernization.
- Identify migration and upgrade strategies to bring your IBM Z environment up to date, enhancing performance, security, and compliance.
- A customized roadmap for upgrading hardware, refreshing software, and integrating newer tools to maximize your IBM Z investment.

Format

Onsite or virtual

Timeframe

4 Hours



05

Security

SERVICES

Security

Security must be proactive and adaptive as well as enabling long-term resilience to protect your organization. Leverage our deep expertise to help you build a secure foundation tailored to your business environment.

Service

Description

Service Components

Data Security Posture Management

Services to continuously assess, monitor, and improve their data security posture to protect sensitive information and comply with regulatory requirements. Our solutions identify risks, enforce data protection policies, and provide actionable insights to reduce exposure and strengthen overall security.

- Framework aligned including OWASP, NIST, CIS, MITRE ATT&CK[®], PCI DSS, and HIPAA
- Data Security Assessment and Risk Analysis
- Policy Enforcement and Compliance Monitoring
- Remediation Planning and Continuous Improvement

Identity and Access Management (IAM)

Comprehensive identity and access management solutions to ensure secure and efficient user authentication, authorization, and governance across your environment. Our services include strategy development, technology implementation, and ongoing management to align access controls with business needs.

- Identity Governance and Administration (IGA) Strategy and Implementation
- Access Management and Authentication Solutions
- Ongoing Identity Lifecycle Management and Compliance

Penetration Testing Services

[Learn More](#)

Controlled, expert-led testing to uncover vulnerabilities, demonstrate real-world risks, and provide actionable remediation guidance. Our services validate not just technology but also people and processes, helping organizations strengthen defenses, achieve compliance, and build resilience.

- External and Internal Network Testing
- Web, Mobile, and Cloud Application Testing
- Wireless Security and Configuration Reviews
- Social Engineering and Phishing Assessments



**Let's enable an end-to-end security posture for your organization.
Contact Evolving Solutions about these services.**

SERVICES

Security

Security must be proactive and adaptive as well as enabling long-term resilience to protect your organization. Leverage our deep expertise to help you build a secure foundation tailored to your business environment.

Service

Description

Service Components

ZERO TRUST ARCHITECTURE ENABLEMENT

Assisting organizations adopt Zero Trust principles that strictly verify every user and device before granting access. Our approach integrates identity governance, continuous validation, and microsegmentation to minimize risk and secure critical assets without hindering productivity.

- Zero Trust Assessment and Roadmap Development
- Identity-centric Access Enforcement
- Microsegmentation and Policy Automation
- Policy Enforcement and Compliance Monitoring
- Remediation Planning and Continuous Improvement



Let's enable an end-to-end security posture for your organization.
Contact Evolving Solutions about these services.

ASSESSMENT

Autonomous Penetration Test Assessment



Identify Exploitability.
Prioritize Action.
Reduce Risk.

Organizations relying on point-in-time penetration testing face blind spots as environments change and new attack paths emerge. Static testing models fail to keep pace with evolving threats, leaving security teams with theoretical findings, remediation noise, and limited proof that controls will hold up against real-world attacks. Continuous validation is required to prevent security decay and ensure defenses remain effective.

Assessment Description

This assessment delivers continuous, real-world security validation using Horizon3's NodeZero platform. By automating the full penetration testing lifecycle from reconnaissance through exploitation and post-exploitation, this assessment moves beyond vulnerability scanning and simulated attacks to prove exploitability.

This engagement can be delivered as a point-in-time, periodic, or continuous assessment depending on your organization's cybersecurity maturity and regulatory requirements. The result is empirical evidence of control effectiveness, clear visibility into real attack paths, and prioritized remediation focused on protecting critical assets.



**Let's validate your security controls.
Contact Evolving Solutions to schedule an assessment.**

Topics Covered

- Continuous autonomous penetration testing to prevent security control drift
- Real-world exploit validation through full attack lifecycle
- Attack path and lateral movement analysis to identify exposure to critical assets
- Scalable, safe testing across production environments
- Actionable, risk based reporting that translates technical findings into business impact
- Continuous compliance validation meeting audit and regulatory requirements

Recommended Attendees

- CISO / Security Leadership
- Security Architects / Engineers
- Risk and Compliance Managers
- SOC and Incident Response Teams
- IT Infrastructure and Cloud Teams

Outcomes

- Empirical validation of security controls through proven exploit paths rather than theoretical risk.
- Clear prioritization of remediation efforts based on verified business impact.
- Continuous insight into the exploitable attack surface to support regulatory and audit requirements.
- Improved confidence that security controls remain effective as environments and threats evolve.

Format

Technical Assessment
(Onsite or Virtual)

Timeframe

4 Week Point-in-Time
Assessment or Ongoing
Validation Engagement

ASSESSMENT

Cloud Security Posture Assessment



Gain Visibility.
Drive Action.
Enhance Resilience.

Organizations are struggling to maintain visibility and controls across evolving cloud environments. Poor visibility and control, configuration and architectural flaws, data access gaps, and governance deficiencies expose sensitive data, hinder compliance, and reduce operational resilience and incident readiness against threats.

Assessment Description

This in-depth cloud security assessment delivers a comprehensive evaluation of your environment to uncover risks and strengthen your overall security posture. Through a combination of technical reviews, stakeholder interviews, and policy analysis, we identify misconfigurations, data exposure risks, compliance gaps, and incident response readiness.

The assessment empowers your team to improve resilience, achieve compliance alignment, and reduce risk across your environment.



**Let's strengthen your cloud security posture.
Contact Evolving Solutions to schedule an assessment.**

Topics Covered

- Data Risk Review
- Cloud and Hybrid Network Review
- Architecture, Asset, and Configuration Review
- Governance, Risk Management, and Compliance Review
- Incident Readiness, SOC Posture, and BCDR Review

Recommended Attendees

- CISO / Security Leadership
- Cloud Architects / Engineers
- Risk and Compliance Managers
- SOC and Incident Response Teams
- IAM Administrators
- IT Directors and Infrastructure Managers

Outcomes

- Visibility into cloud misconfigurations, IAM risks, and compliance gaps.
- Understand your organizations' security strengths and weaknesses aligned to business and compliance goals.
- A prioritized roadmap for enhanced resilience, reduced risk, and strategic partnership for sustained security improvement.

Format

Onsite/Virtual Technical Assessment, Interviews and Documentation Review

Timeframe

2-3 Months based on Environment Scope and Stakeholder Availability

ASSESSMENT

Cybersecurity Maturity Assessment



Assess Maturity.
Guide Investment.
Build Resilience.

Organizations today face increasing pressure to demonstrate strong cybersecurity practices. Without a clear understanding of current maturity, risks remain hidden, investments may misalign with priorities, and operational resilience suffers. A lack of baseline benchmarking also makes it difficult to chart a path for long-term growth, stakeholder trust, and regulatory readiness.

Assessment Description

The Cybersecurity Maturity Assessment provides a comprehensive evaluation of your program against the NIST Cybersecurity Framework (CSF) 2.0 functional areas (Govern, Identify, Protect, Detect, Respond, and Recover). Leveraging technical controls testing, stakeholder interviews, and policy reviews, this point-in-time assessment establishes your current cybersecurity maturity baseline.

In partnership with Drata, this engagement includes a proof-of-concept leveraging CSF, Risk Management, and Policy modules to test technical controls. The results help define target maturity goals, prioritize remediation actions, and inform strategic investment decisions that reduce risk, improve resilience, and enhance regulatory confidence.



**Let's strengthen your cybersecurity posture.
Contact Evolving Solutions to schedule an assessment.**

Topics Covered

- **Governance:** Cybersecurity risk management strategy, expectations, and policy
- **Identify:** Current cybersecurity risks and vulnerabilities
- **Protect:** Safeguards and security controls in place
- **Detect:** Monitoring and analysis of potential attacks and compromises
- **Respond:** Incident response actions and readiness
- **Recover:** Restoration of assets and operations after incidents

Recommended Attendees

- CISO / Security Leadership
- Risk and Compliance Managers
- IT Directors and Infrastructure Managers
- SOC and Incident Response Teams
- Security Architects and Engineers

Outcomes

- Visibility into cybersecurity maturity across NIST CSF 2.0 functional areas.
- A prioritized roadmap aligned to cost, effort, risk severity, and impact.
- Automated control testing and policy management with Drata (PoC).
- Executive summary with remediation actions, Gartner-style risk heat maps, and remediation timeline.
- NIST CSF 2.0 current and target profile workbook with detailed actions.

Format

Hybrid; Technical Controls Testing, Interviews, and Documentation Review

Timeframe

6 Weeks

SERVICE

CMMC Preparedness Services



Clear Path to Certification.

CMMC compliance is no longer optional for manufacturers supporting the Defense Industrial Base. Evolving Solutions' CMMC Preparedness Services provide a structured, manufacturer-focused approach to achieving certification, protecting Controlled Unclassified Information, and preserving eligibility for current and future DoD contracts. We help organizations move from uncertainty to readiness with clarity, confidence, and measurable progress.

Service Description

Level 2 certification aligned to NIST SP 800-171. Our approach combines technical expertise, compliance insight, and manufacturing operational awareness to reduce risk, accelerate readiness, and avoid costly delays.

We begin with a comprehensive gap assessment that maps all required practices to your current environment, including engineering systems, production networks, supply chain integrations, and data flows involving CUI. Unlike checklist-driven approaches, our work evaluates technology, people, and processes together to ensure controls are not only implemented, but operationally effective and audit-ready.

We then support control implementation, documentation, evidence development, and internal audit preparation, with findings prioritized by business impact to ensure C3PAO readiness and long-term cyber resilience.



**Let's identify and close compliance gaps.
Contact Evolving Solutions to learn more.**

Our Approach

Our experts deliver a disciplined, transparent, and manufacturer-aware process that aligns compliance efforts with business priorities and operational realities::

- **Scoping and Readiness Assessment:** Define required CMMC level, inventory CUI systems, and map existing controls to NIST SP 800-171 practices.
- **Gap Analysis and Prioritization:** Identify missing or undocumented controls, assess manufacturing-specific risks, and build a prioritized remediation roadmap.
- **Implementation and Documentation:** Deploy high-impact controls, establish security boundaries, and develop complete policy and evidence packages.
- **Internal Audit and Certification Support:** Validate readiness through internal audit, close remaining gaps, and prepare for successful C3PAO assessment.

Outcomes

- Clear understanding of required CMMC level and certification scope.
- Comprehensive visibility into compliance gaps across IT, engineering, and production environments.
- Prioritized remediation roadmap aligned to business risk and certification timelines.
- Audit-ready documentation and evidence packages
- Improved protection of CUI across data flows and manufacturing operations.
- Increased confidence and readiness for C3PAO assessment.
- Reduced risk of contract disruption and lost DoD revenue.

Format

Onsite, Hybrid or Fully-Remote

Timeframe

90–180 Days (Based on Security Posture, Scope, and Certification Level)

ASSESSMENT

Data Risk Assessment



Discover Issues.
Reduce Risk.
Simplify Compliance.

Organizations today face mounting challenges in safeguarding sensitive data across hybrid and multi-cloud environments. Poor visibility into data locations and permissions, inefficient remediation processes, and limited detection of anomalous behaviors increase the risk of data exposure, regulatory noncompliance, and insider threats. Without a clear picture of where sensitive data resides and who has effective access, organizations struggle to reduce their risk “blast radius” and quantify security progress for leadership.

Assessment Description

The Data Risk Assessment delivers a comprehensive, data-centric evaluation of your environment to uncover where sensitive data resides, who can access it, and how it is being used. Leveraging advanced discovery, classification, and User and Entity Behavior Analytics, the assessment highlights excessive permissions, risky sharing links, and stale user accounts while detecting potential active threats. The result is a prioritized, actionable roadmap that empowers your team to remediate risks automatically, strengthen governance, and simplify compliance efforts.



Let's strengthen your data security.
Contact Evolving Solutions to schedule an assessment.

Topics Covered

- Sensitive Data Inventory and Classification
- Permissions Mapping and Overexposure Analysis
- User and Entity Behavior Analytics (UEBA) Threat Review
- Automated Remediation Opportunities (least privilege, stale users, risky links)
- Compliance Alignment (PII, HIPAA, PCI, etc.)
- Risk Quantification and Executive Reporting

Recommended Attendees

- CISO / Security Leadership
- Data Security and Compliance Managers
- IAM and Access Governance Teams
- Cloud and Application Security Architects
- SOC and Incident Response Teams
- IT Directors and Infrastructure Managers

Outcomes

- **Granular Data Visibility:** Identify where sensitive data lives across on-premises, cloud, and SaaS applications—and exactly who has access.
- **Reduced Blast Radius:** Visualize excessive permissions and quantify potential impact if accounts are compromised.
- **Real-Time Threat Detection:** Detect abnormal user activity and insider threats during the assessment itself
- **Actionable Remediation Roadmap:** Prioritized, automated recommendations based on sensitivity and exposure.
- **Simplified Compliance:** Establish a foundation for regulatory reporting and audit readiness with detailed data classification and exposure mapping.

Format

Hybrid; Technical
Assessment, Interviews,
and Platform-based Scans

Timeframe

1 month

SERVICE

Penetration Testing Services



Complete Security Validation.

Understanding how attackers could compromise your systems is critical to building a robust defense. Evolving Solutions' Penetration Testing Services reveal vulnerabilities, demonstrate real-world risks, and deliver clear, actionable remediation guidance to strengthen resilience and maintain trust.

Service Description

Evolving Solutions provides controlled penetration testing that simulates real-world attack scenarios, executed by certified experts using proven methodologies. Unlike vulnerability scans, our testing actively exploits identified weaknesses where appropriate and clearly documents risk and impact to help teams prioritize remediation.

We test not only technology, but also people and processes, identifying gaps across networks, applications, cloud environments, and employee awareness. Our approach combines automated and manual testing, aligned with OWASP, NIST, CIS, MITRE ATT&CK®, PCI DSS, HIPAA, and other regulatory standards to help you achieve compliance while improving real-world security.

Our experts deliver a complete security validation experience, from codebase reviews and application-layer testing to identity exploitation and cloud misconfiguration analysis, we combine automation and deep expertise to deliver fast, actionable results. All findings are mapped to industry standards and prioritized by business impact.



Let's find and fix your vulnerabilities before they are exploited. Contact Evolving Solutions to learn more.

Our Approach

Our Security experts bring a collaborative, transparent, and measurable process that is designed to align security with business priorities:

- **Scoping and Planning:** Align test objectives with business needs, compliance, and risk tolerance.
- **Testing and Exploitation:** Use safe, controlled exploitation to demonstrate real risks.
- **Analysis and Reporting:** Deliver clear, prioritized findings and actionable recommendations.
- **Knowledge Transfer:** Conduct a thorough debrief to ensure understanding and next steps.

All findings are risk-ranked (critical, high, medium, low) and mapped to industry standards.

Outcomes

- Comprehensive visibility into vulnerabilities and attack paths.
- Risk prioritization aligned to your business objectives.
- Remediation roadmap tailored to your environment.
- Greater resilience and readiness against advanced threats.
- Documentation to satisfy regulatory and client due diligence requirements.
- Faster time-to-value through rapid delivery and expert-driven execution.

Format

Onsite, Hybrid or Fully-Remote

Timeframe

2 - 4 weeks (Depending on scope and complexity)

ASSESSMENT

Splunk Health Assessment



Identify Inefficiencies.
Enhance Performance.
Maximize Your Investment.

Organizations depend on Splunk to deliver deep insights from their machine data, yet over time, performance degradation, scaling challenges, and inefficient configurations can erode value. Without a holistic view of search performance, data ingestion, and platform health, teams face instability, slow searches, alert failures, and wasted license capacity.

Assessment Description

The Splunk Health Assessment from Evolving Solutions provides a comprehensive technical evaluation of your Splunk environment to ensure peak efficiency, performance, and security. Our experts analyze your architecture, ingestion pipelines, indexer clustering, and search workloads to identify accrued technical debt, performance bottlenecks, and governance gaps. Through detailed findings and an actionable remediation roadmap, your team gains the insights needed to address slow searches, skipped alerts, and unoptimized data usage, turning operational metrics into measurable business outcomes.

The result is a scalable and secure Splunk deployment that empowers your team to operate and troubleshoot with confidence, maximizing the return on your investment.



Let's optimize your Splunk environment.
Contact Evolving Solutions to schedule an assessment.

Topics Covered

- Architecture and Configuration Review
- Data Ingestion and Parsing Analysis
- Search Performance and Indexer Health
- Security and Governance Alignment
- License Utilization and Cost Optimization
- Scalability and Capacity Planning
- Operational Best Practices and Automation Opportunities

Recommended Attendees

- Splunk Administrators and Engineers
- Security Operations (SOC) Teams
- IT Operations and Infrastructure Managers
- Compliance and Governance Leads
- Application and Data Architects
- Platform Engineering and Automation Teams

Outcomes

- **Improved System Stability and Performance:** Resolve latency and resource bottlenecks.
- **Optimized Scalability and Reliability:** Prepare your deployment for future growth.
- **Reduced Licensing Waste:** Identify unused or redundant data sources.
- **Strengthened Security Posture:** Address configuration drift and access control gaps.
- **Enhanced Detection and Response:** Increase visibility and reduce incident response times.
- **Governance and Compliance Confidence:** Maintain best practices and audit readiness.

Format

Hybrid; Technical
Assessment, Interviews, and
Splunk Platform Review

Timeframe

6-8 Weeks



06

**Project
Management**

SERVICES

Planning and Program Management

Leverage our deep expertise, proven tools, and frameworks to modernize existing systems and drive the greatest value from your IT environment. Our approach helps ensure your initiatives deliver measurable business outcomes and lasting impact.

Service

Description

Service Components

IT Planning and Project Management

Our experienced team designs roadmaps and manages execution across IT initiatives. We coordinate stakeholders, align timelines with business needs, and manage risk through proven change control project status and communication processes.

- Custom Project Plans
- Maintenance Window Scheduling
- End-to-End Coordination

Strategic Program Management

We help organizations achieve successful outcomes through structured, transparent project management supported by our specialized dashboard. Our approach combines executive oversight, disciplined execution, thorough documentation, and proactive risk management to deliver measurable business value. The dashboard offers real-time visibility into priorities, progress, financial performance, and risk mitigation for informed decision-making.

- **Executive Oversight:** Alignment of priorities, objectives, and outcomes
- **Project Management:** Plans, status, tasks, resources, and budgets
- **Documentation and Control:** Resource tracking and change control
- **Risk Management:** Interdependency oversight and best-practice mitigation



Let's help ensure your initiatives deliver measurable business outcomes.
Contact Evolving Solutions to discuss these services.



People Simplifying
Technology.

Contact Us

Evolving Solutions
3989 County Road 116
Hamel, MN 55340
1.800.294.4362
www.evolvingsol.com
info@evolvingsol.com

Let's get to work.