

WORKSHOP

AI Ops Intelligence



Reduce Alert Noise.
Accelerate Triage.
Apply AI with Confidence.

As IT environments grow more complex, operations teams are overwhelmed by alert noise, slow triage, and limited predictive insight. While AI Ops holds promises, many organizations struggle with where to start, how to validate value, and how to apply AI safely to real production data.

Workshop Description

The AI Ops Intelligence Workshop helps you identify high-value AI Ops use cases and define how to test them responsibly.

The workshop establishes a baseline view of alert noise, correlation gaps, and triage effort. Teams then design practical experiments to evaluate noise reduction, correlation, enrichment, and predictive capabilities with clear success metrics and guardrails.

The result is a plan that turns interest in AI Ops into concrete next steps and measurable outcomes.



Let's identify where AI Ops can deliver real value.
Contact Evolving Solutions to schedule a workshop.

Topics Covered

- Current-state alert, incident, and triage baseline review
- Identification and prioritization of AI Ops use cases
- Noise reduction and event correlation strategies
- Validation approaches for precision, recall, and missed incidents
- Guardrails for safe AI use in operations
- Operationalization and next-step planning

Recommended Attendees

- SRE, Operations, and Platform Leaders
- Observability and Monitoring Teams
- Service and Application Owners
- Incident and ITSM Managers
- Automation and Runbook Owners

Outcomes

- A prioritized set of high-value AI Ops use cases with baseline insights.
- Defined experiment designs with metrics and guardrails.
- Identified opportunities to reduce noise and improve correlation.
- A plan to operationalize AI Ops capabilities.

Format

Onsite or Virtual

Timeframe

Half Day (4 Hours)